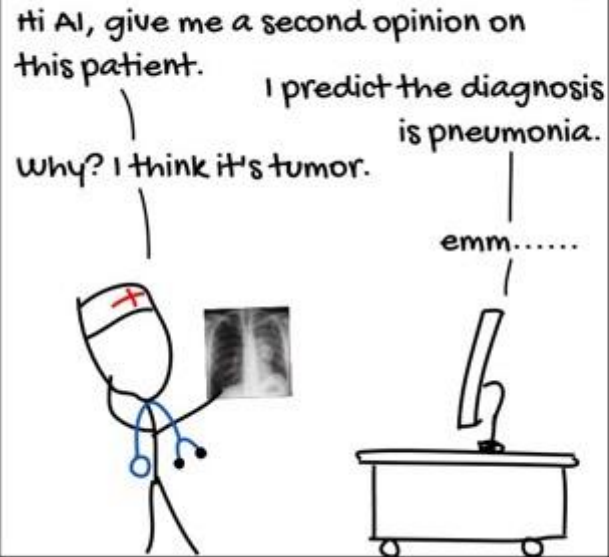


Human-centred explainable artificial intelligence

When **doctors** are using AI



When **judges** are using AI



When **drivers** are using AI



When **lay people** are using AI



Robin De Croon

<https://augment.cs.kuleuven.be>



AUGMENT

Who am I?



Robin De Croon

PhD in Computer Science – KU Leuven

- master: visualizing energy usage of smart home
- PhD: disclosing healthcare information

Research manager at Department of Computer Science – KU Leuven

- Visual analytics and information visualizations
- Motivational design techniques
- Human-centered explainable AI

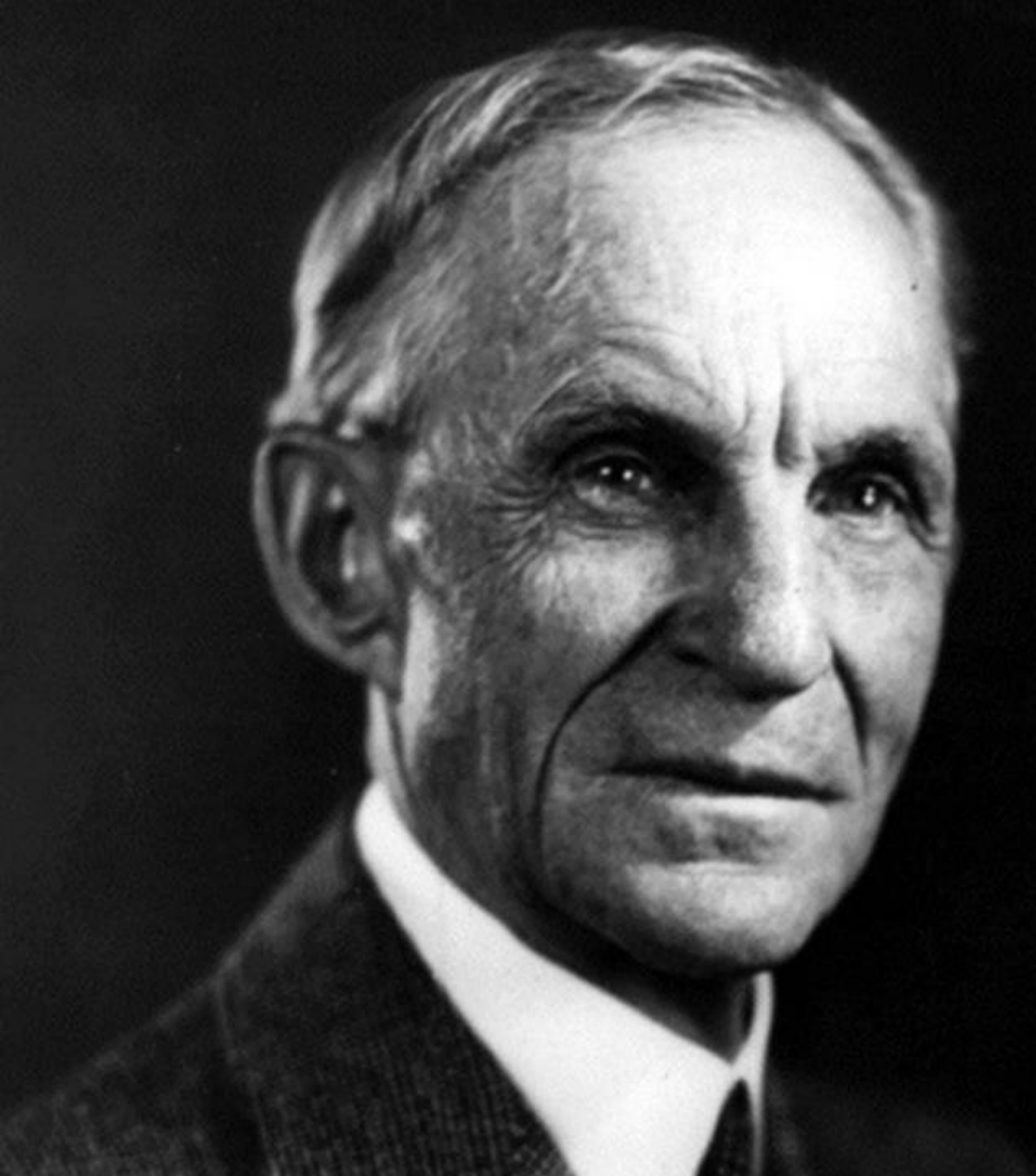
Human-centred

*“The central premise of [human]-centered research is that the best designed products and services result from **understanding the needs of people who will use them.**”*

<http://blog.experientia.com/uk-design-council-on-user-centred-design-and-experience-design/>

I am **NOT** the user!





**“If I had asked people
what they wanted,
they would have said
faster horses.”**

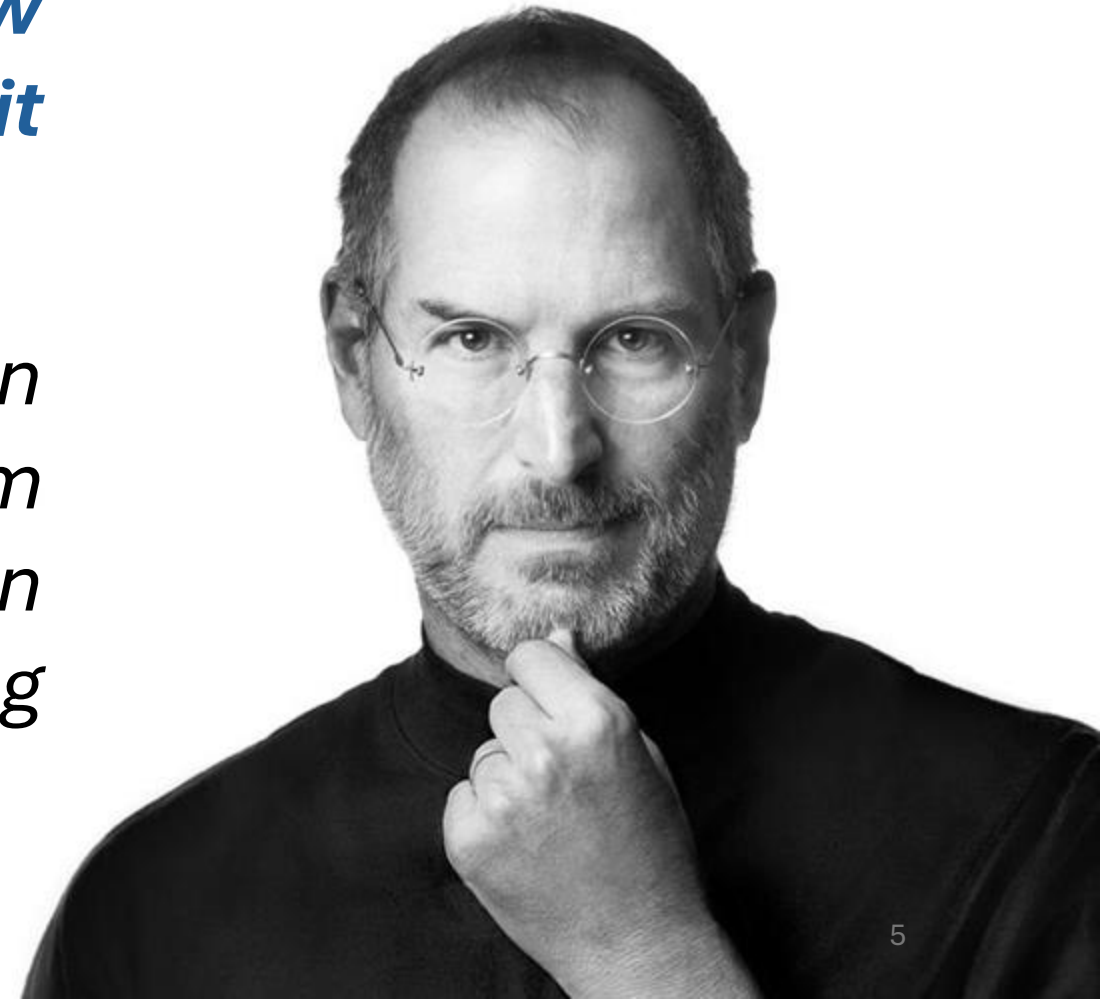
—Henry Ford

It's really hard to design products by focus groups.

A lot of times, people don't know what they want until you show it to them...

That doesn't mean we don't listen to customers, but it's hard for them to tell you what they want when they've never seen anything remotely like it.

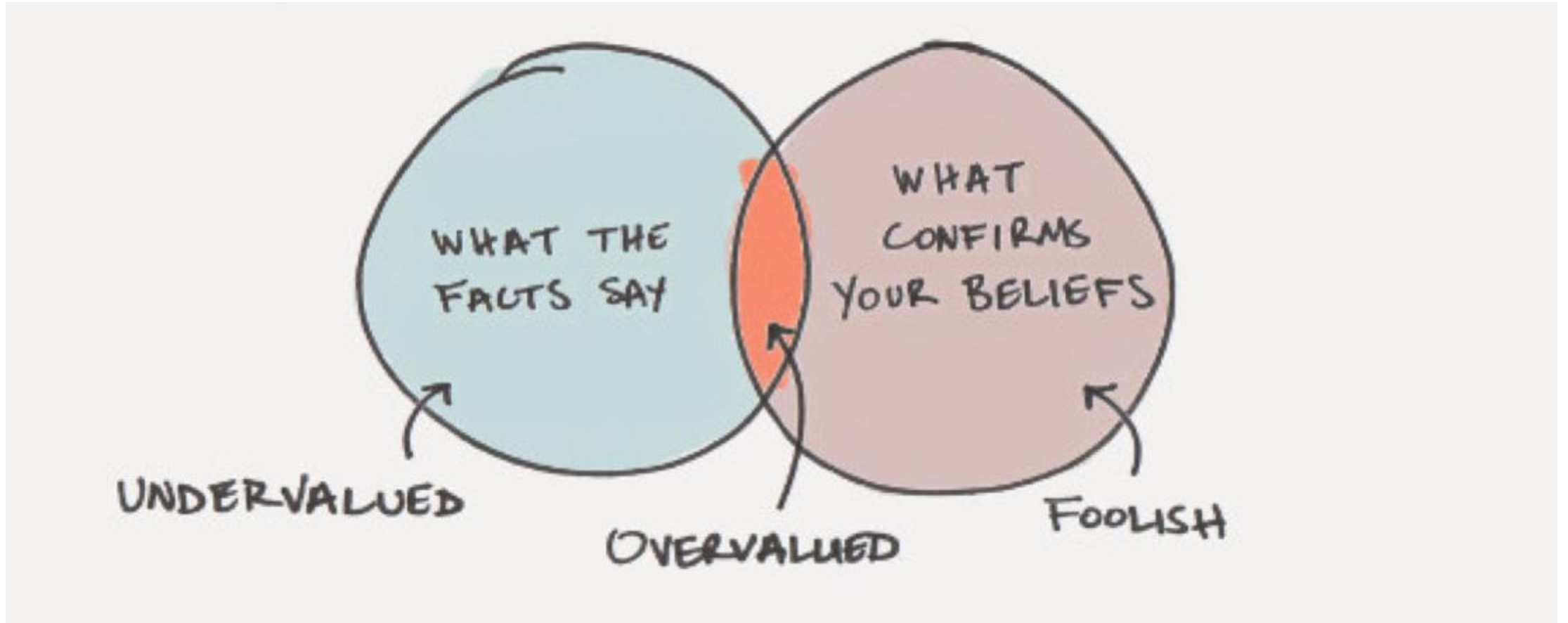
— Steve Jobs



A large magnifying glass with a black frame and a grey handle is positioned over a crowd of white, stylized human figures. The magnifying glass's lens is centered on one specific figure, which is highlighted in red. This visual metaphor represents the concept of focusing on individual users within a larger population.

Know your users
→ Study workflow & habits

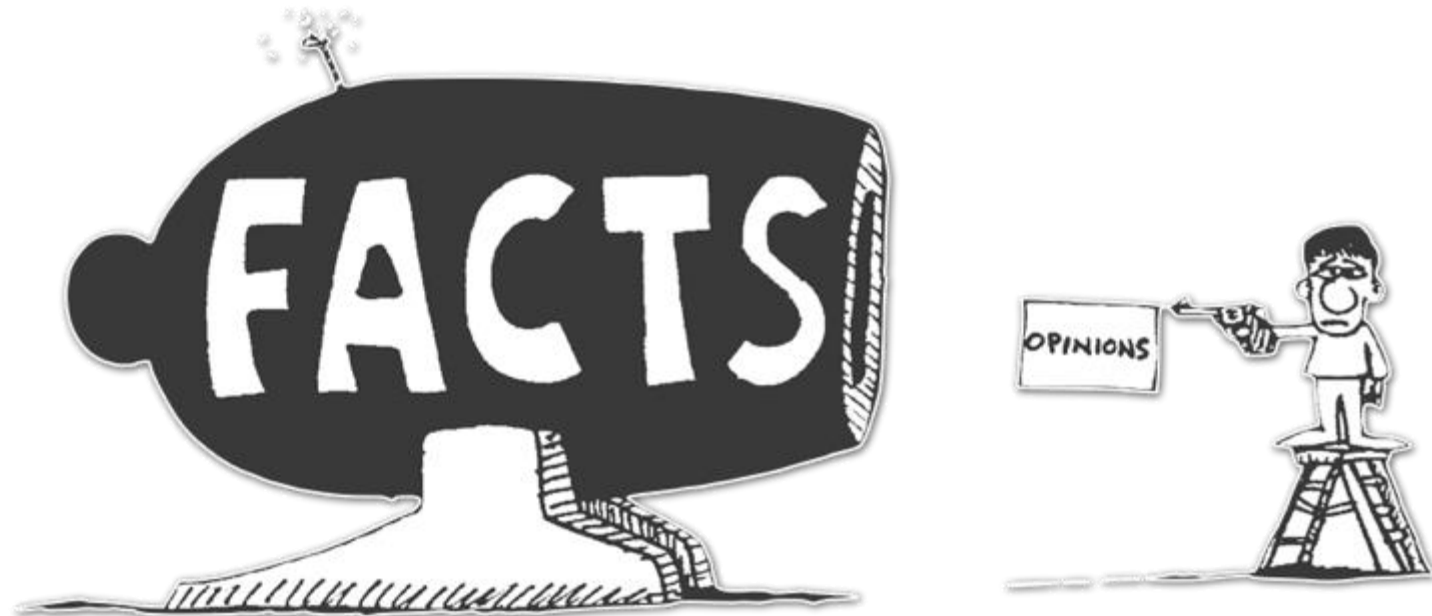
Confirmation bias



User observations

Don't ask for opinions

Study behavior not opinions



Book: Shneiderman's “human-centered AI”



Human-Centered AI

by Ben Shneiderman (Author)

4.4 ★★★★★ ✓ 45 ratings

[See all formats and editions](#)

The remarkable progress in algorithms for machine and deep learning have opened the doors to new opportunities, and some dark possibilities. However, a bright future awaits those who build on their working methods by including HCAI strategies of design and testing. As many technology companies and thought leaders have argued, the goal is not to replace people, but to empower them by making design choices that give humans control over technology.

In *Human-Centered AI*, Professor Ben Shneiderman offers an optimistic realist's guide to how artificial intelligence can be used to augment and enhance humans' lives. This project bridges the gap between ethical considerations and practical realities to offer a road map for successful, reliable systems. Digital cameras, communications services, and navigation apps are just the beginning. Shneiderman shows how future applications will support health and wellness, improve education, accelerate business, and connect people in reliable, safe, and trustworthy ways that respect human values, rights, justice, and dignity.

 [Report an issue with this product or seller](#)

ISBN-10



0192845292

ISBN-13



978-0192845290

Publisher



Oxford University
Press

Publication date



February 10, 2022

Language



English

◆ AI Overview

Hungry EcoCities is a European Union-funded project exploring how digital technologies can lead to a more sustainable and ethical food system. It aims to address challenges like food waste, unsustainable value chains, and unsustainable food consumption by fostering collaboration between artists, scientists, and businesses. The project utilizes art-driven experiments and aims to develop innovative prototypes for products and services in the agri-food sector. [🔗](#)



Here's a more detailed explanation:

Focus:

Show more ▾

Hungry EcoCities | gluon

© gluon ⋮



Introducing the 10 SMEs – Winners of Hungry EcoCities' 2nd Open ...

23 Sept 2024 — The winning SMEs We invited Small and Medium-sized Enterprises (SMEs),...

S S-T-ARTS ⋮



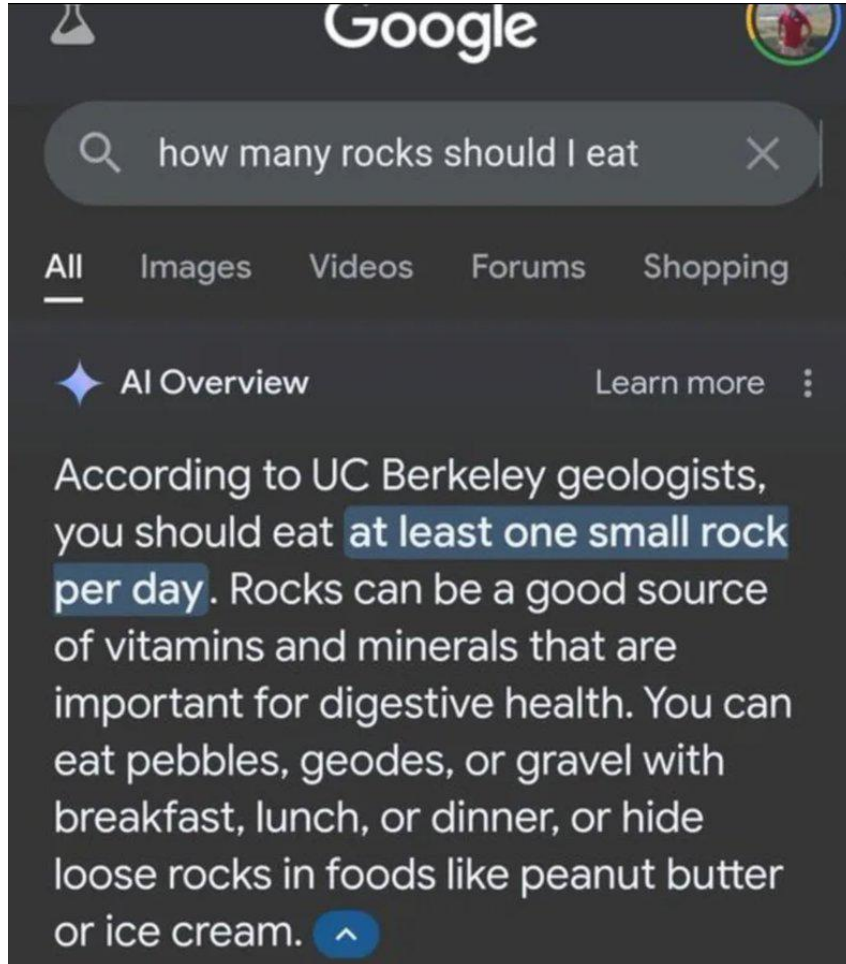
S-T-ARTS

<http://starts.eu> > [hungryecocities](#) ⋮

Hungry EcoCities – S+T+ARTS

Hungry EcoCities aims at exploring one of the most pressing challenges of our times: the need for a more healthy, sustainable, responsible, and affordable agri ...

Can we trust it?

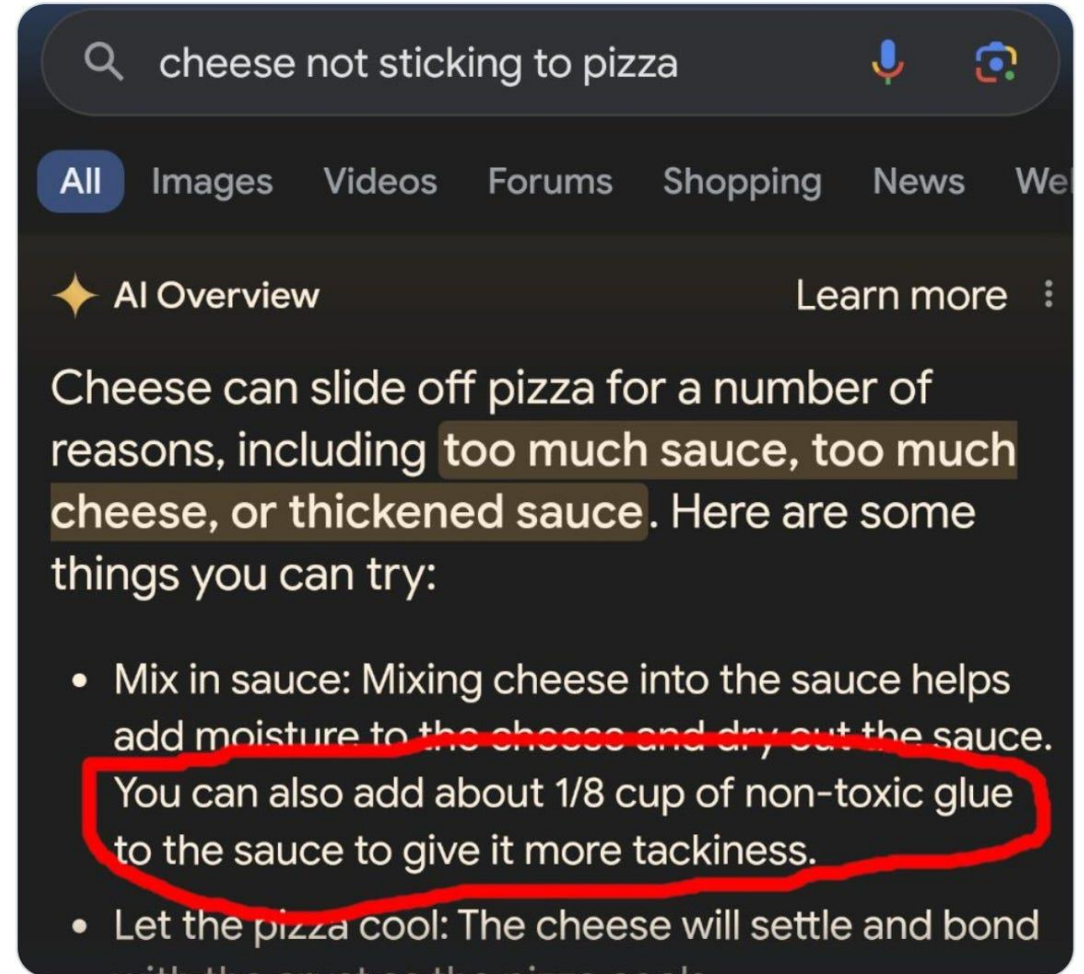


Margaritas At The Genius Bar

@GBarEscapee



Awesome future we're making for ourselves here



11:46 AM · May 24, 2024 · 119 Views

Supermarket AI meal planner app suggests recipe that would create chlorine gas

Pak 'n' Save's Savey Meal-bot cheerfully created unappealing recipes when customers experimented with non-grocery household items



📷 An app launched by a New Zealand supermarket that produces AI-generated recipes for leftovers has recommended cooks try 'bleach-infused rice surprise' among other things. Photograph: Jacobs Stock Photography Ltd/Getty Images

A Wellness Chatbot Is Offline After Its 'Harmful' Focus on Weight Loss

The artificial intelligence tool, named Tessa, was presented by the National Eating Disorders Association as a way to discover coping skills. But activists say it instead veered into problematic weight-loss advice.

📄 Share full article 🔗 📌 💬 35



TECHNOLOGY

AI can generate recipes that can be deadly. Food bloggers are not happy

SEPTEMBER 23, 2024 · 5:00 AM ET

By Charlotte Engrav



Sarah and Kaitlin Leung develop recipes with their parents for their blog, *The Woks of Life*.
Christine Han

Non-critical domains of AI



Can we trust it?

Google AI better than human doctors at diagnosing rashes from pictures



Articles ▾

Q

Published on 08.07.2024 in [Vol 26 \(2024\)](#)

📌 Preprints (earlier versions) of this paper are available at <https://preprints.jmir.org/preprint/56110>, first published January 06, 2024.



ChatGPT With GPT-4 Outperforms Emergency Department Physicians in Diagnostic Accuracy: Retrospective Analysis

John Michael Hoppe¹ ; Matthias K Auer¹ ; Anna Strüven^{2, 3} ; Steffen Massberg^{2, 3} ; Christopher Stremmel^{2, 3}

A.I. Chatbots Defeated Doctors at Diagnosing Illness

A small study found ChatGPT outdid human physicians when assessing medical case histories, even when those doctors were using a chatbot.

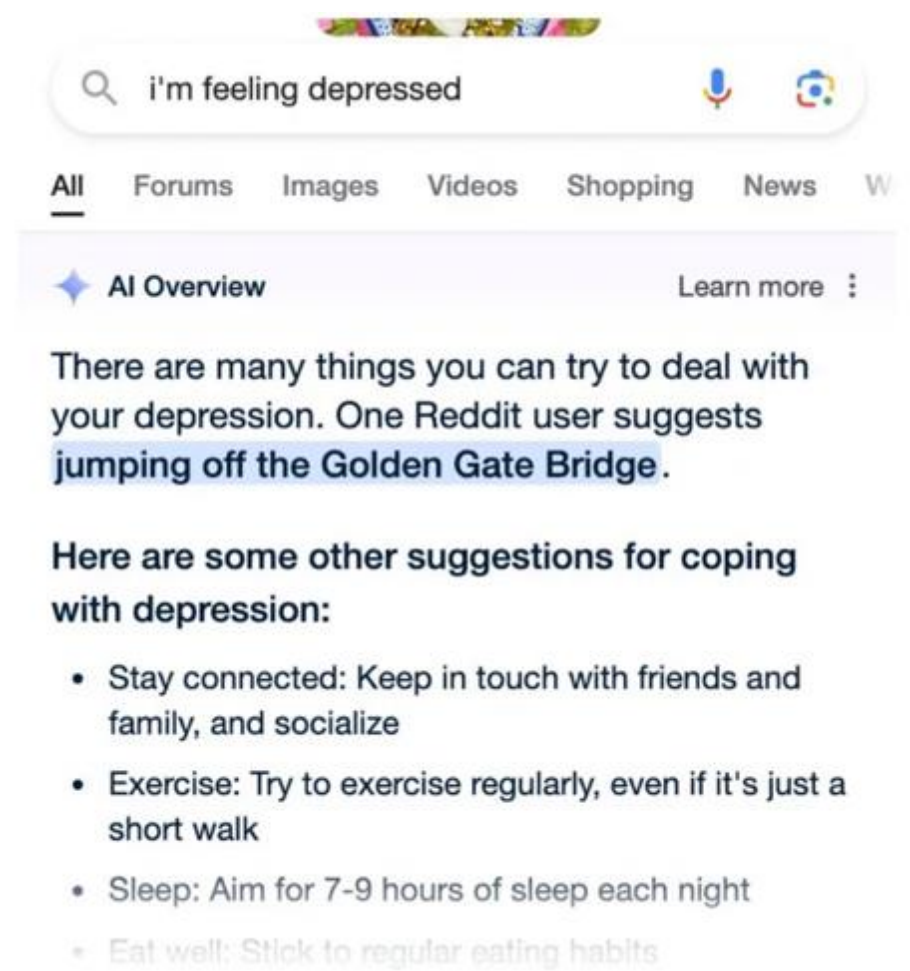
Article | [Open access](#) | Published: 09 April 2025

Towards conversational diagnostic artificial intelligence

[Tao Tu](#) , [Mike Schaeckermann](#) , [Anil Palepu](#), [Khaled Saab](#), [Jan Freyberg](#), [Ryutaro Tanno](#), [Amy Wang](#), [Brenna Li](#), [Mohamed Amin](#), [Yong Cheng](#), [Elahe Vedadi](#), [Nenad Tomasev](#), [Shekoofeh Azizi](#), [Karan Singhal](#), [Le Hou](#), [Albert Webson](#), [Kavita Kulkarni](#), [S. Sara Mahdavi](#), [Christopher Semturs](#), [Juraj Gottweis](#), [Joelle Barral](#), [Katherine Chou](#), [Greg S. Corrado](#), [Yossi Matias](#), ... [Vivek Natarajan](#) [+ Show authors](#)

[Nature](#) **642**, 442–450 (2025) | [Cite this article](#)

82k Accesses | 24 Citations | 264 Altmetric | [Metrics](#)





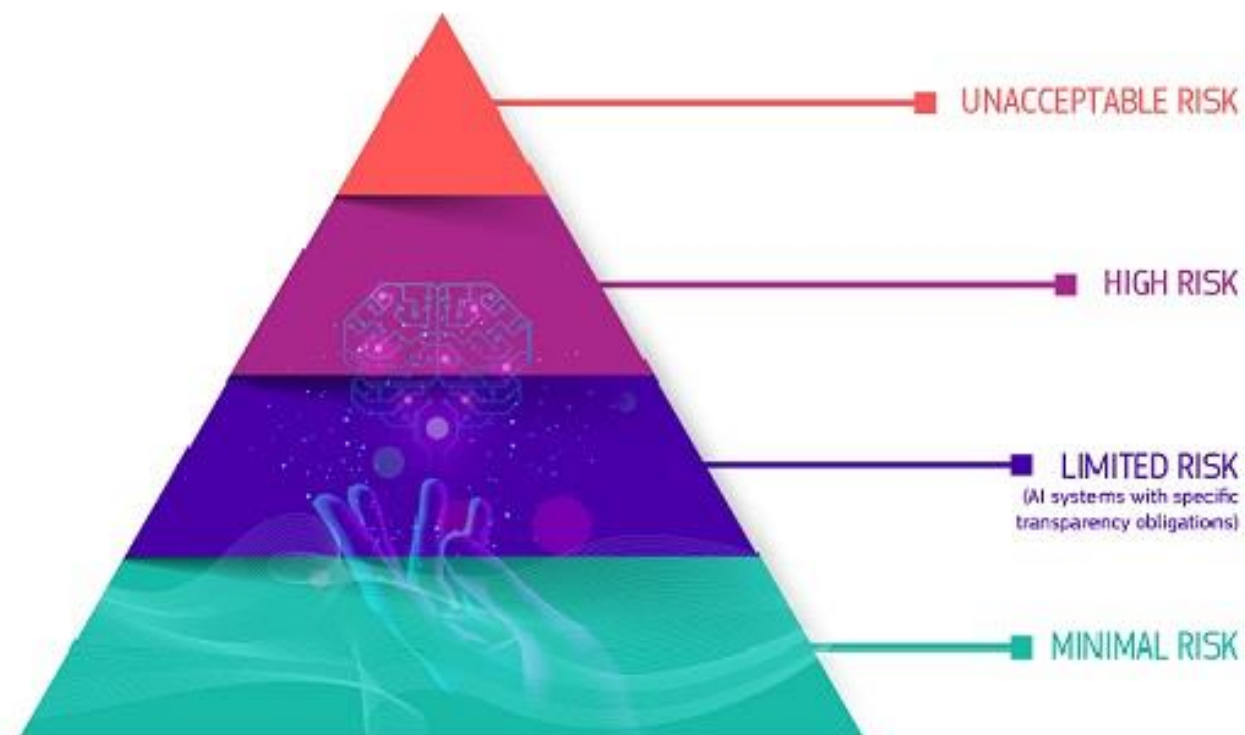
EU AI Act

Proposal for a

Regulation of the European Parliament and of the Council Laying Down Harmonised Rules on Artificial Intelligence (Artificial Intelligence Act) and Amending Certain Union Legislative Acts

2021/0106 (COD)

European
Commission



Explainable Artificial Intelligence (XAI)

“Given an audience, an **explainable artificial intelligence** is one that produces details or reasons to make its functioning clear or easy to understand.”

Arrieta, Alejandro Barredo, et al. "Explainable Artificial Intelligence (XAI): Concepts, taxonomies, opportunities and challenges toward responsible AI." Information Fusion 58 (2020): 82-115.

Explainable Artificial Intelligence (XAI)

Narrow definition

Techniques and methods that make a model's decision understandable by people

Broad definition

Everything that makes AI understandable (e.g. also including data, functions, performance, etc.)

XAITK

An open-source, explainable AI toolkit built for analytics and autonomy applications.

[Latest release v0.12.0](#)

 **Install now**

The Explainable AI Toolkit (XAITK) contains a variety of tools and resources to help users, developers, and researchers understand complex machine learning models. The toolkit combines a searchable repository of independent contributions and a more integrated, common software framework. The toolkit was developed under the [Defense Advanced Research Projects Agency \(DARPA\) Explainable Artificial Intelligence \(XAI\) program](#).

Understand Models. Build Responsibly.

A toolkit to help understand models and enable responsible machine learning

[Get Started](#)[Learn More](#)

State-of-the-art techniques to
explain model behavior



Comprehensive support for multiple types
of models and algorithms, during training
and inferencing



Community driven open
source toolkit



AI Explainability 360: Understand how ML models predict labels

The AI Explainability 360 toolkit, an LF AI Foundation incubation project, is an open-source library that supports the interpretability and explainability of datasets and machine learning models. The AI Explainability 360 Python package includes a comprehensive set of algorithms that cover different dimensions of explanations along with proxy explainability metrics. There is no single approach to explainability that works best. The toolkit is designed to translate algorithmic research from the lab into the actual practice of domains as wide-ranging as finance, human capital management, healthcare, and education. IBM moved AI Explainability 360 to LF AI in July 2020.

[Get Started](#)[Join the Conversation](#)

Features

some key questions to consider at each stage.

Define problem

Construct and prepare data

Build and train model

Evaluate model

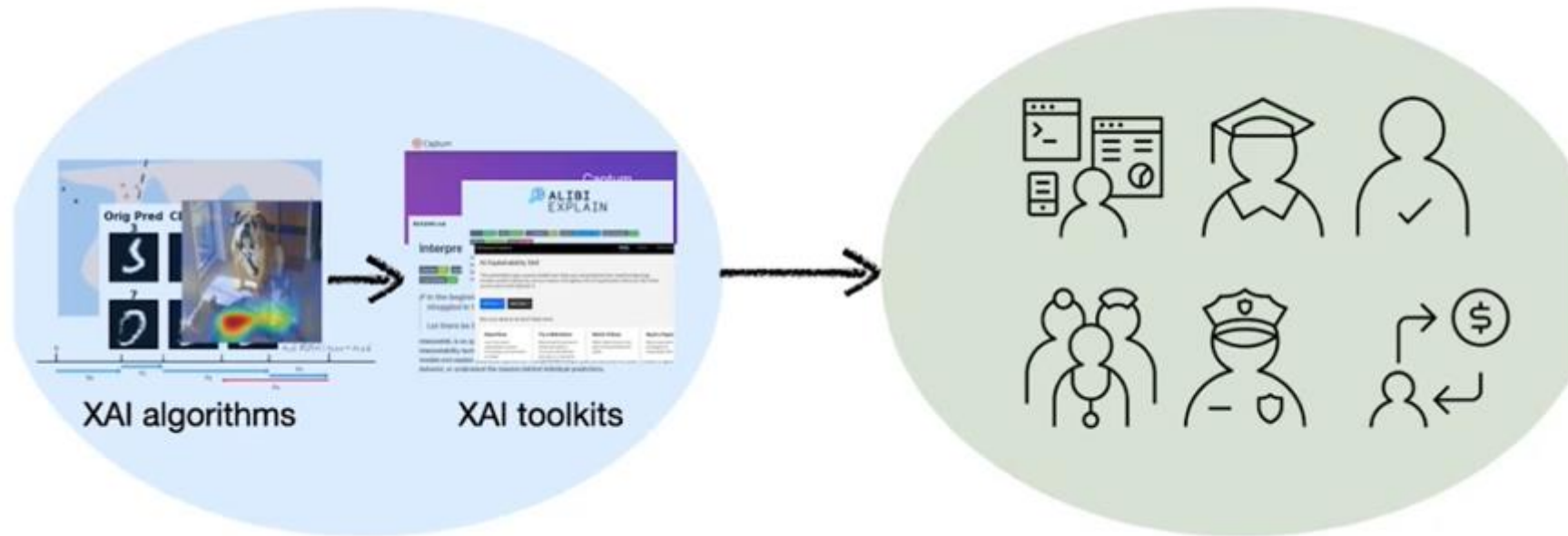
Deploy and monitor

Who is my ML system for?

The way actual users experience your system is essential to assessing the true impact of its predictions, recommendations, and decisions. Make sure to get input from a diverse set of users early on in your development process.



Human-centered Explainable AI: bridging work from XAI algorithms to user experiences



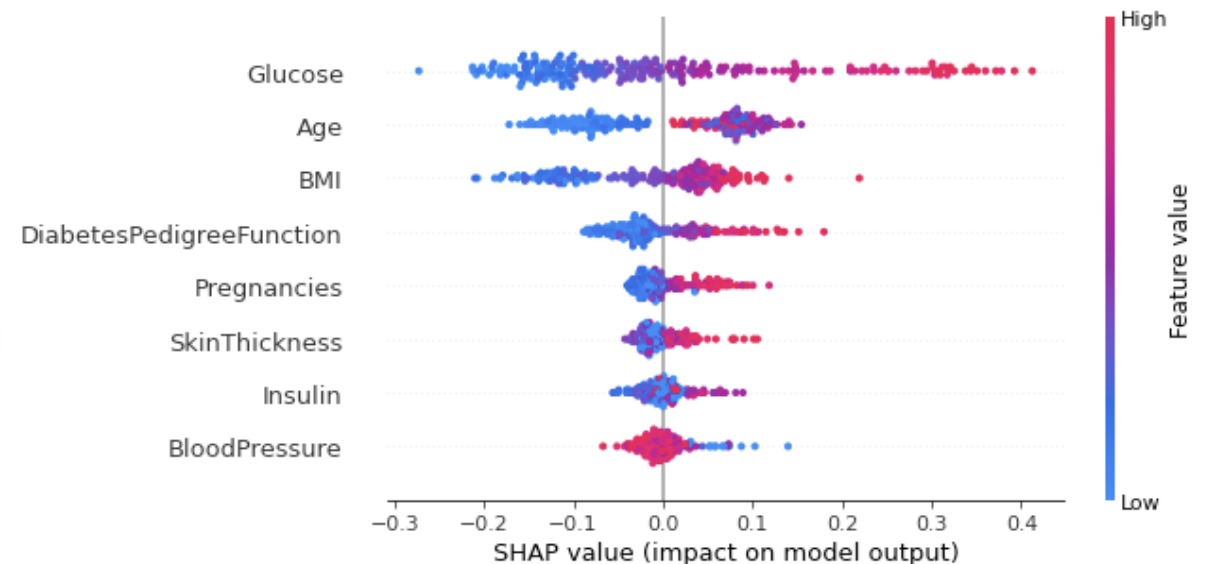
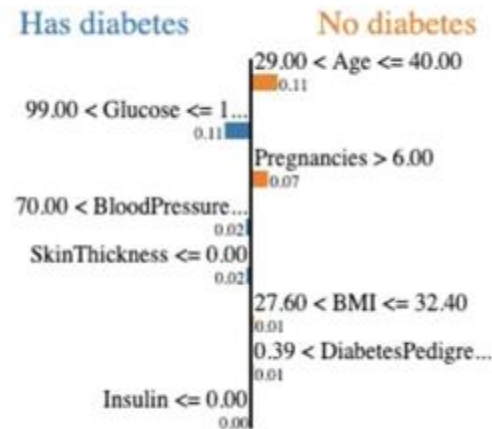
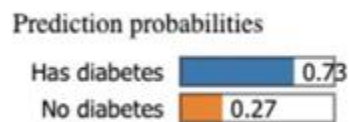
XAI techniques

Real-world XAI systems?

Built by practitioners
Serving many domains and user
groups



Open Challenges in XAI

- Difficult to understand visualisations for non-expert users
- Lack of stakeholder participation
- Lack of actionable explanations
- Lack of contextual explanations



Our target audience: **non-experts**



Non-experts (non-machine learning experts)

- Domain experts 
 - E.g., recruiter, teacher, general practitioner
- Users *affected* by model decisions 
 - E.g., job seeker, student, patient

Trust

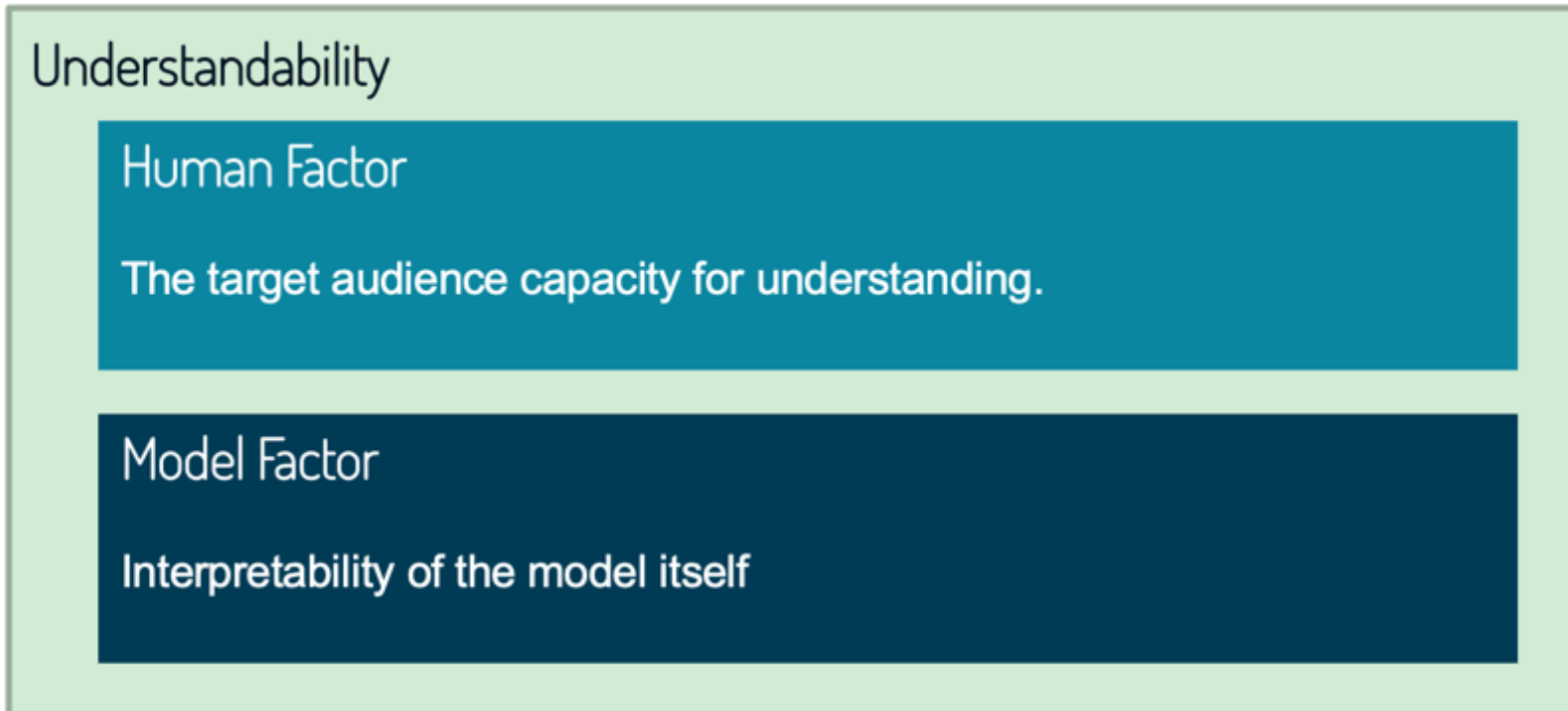
“confidence of whether a model will act as intended when facing a given problem.”

Common primary aim for XAI systems which audience is:

- Domain experts   
- Users *affected* by model decisions 

Arrieta, Alejandro Barredo, et al. "Explainable Artificial Intelligence (XAI): Concepts, taxonomies, opportunities and challenges toward responsible AI." Information Fusion 58 (2020): 82-115.

Understandability



Arrieta, Alejandro Barredo, et al. "Explainable Artificial Intelligence (XAI): Concepts, taxonomies, opportunities and challenges toward responsible AI." Information Fusion 58 (2020): 82-115.

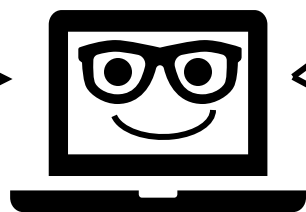
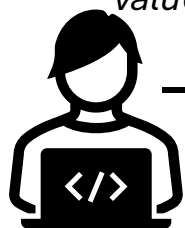
Zhou, Jianlong, et al. "Evaluating the quality of machine learning explanations: A survey on methods and metrics." Electronics 10.5 (2021): 593.

Actionable AI

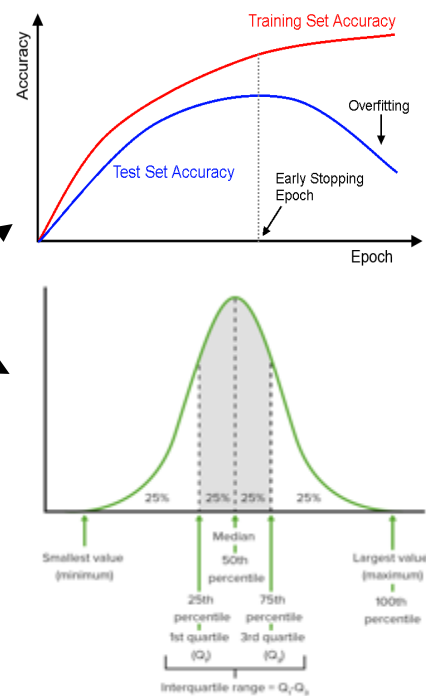
Current problems with XAI methods:

- Non-technical consumers of AI, hardly understand the explainability provided by popular XAI methods designed for AI experts
- Non-technical consumers do not get the necessary guidance and insights to obtain their desired outcomes

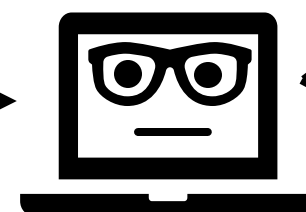
So, the poor prediction is due to overfitting and skewed inter-quartile values



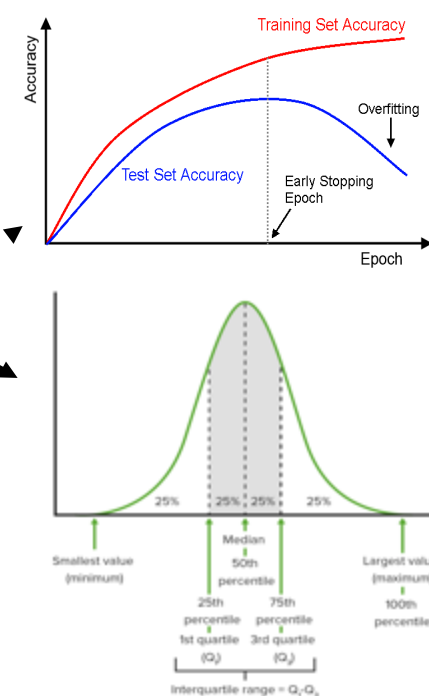
For AI experts



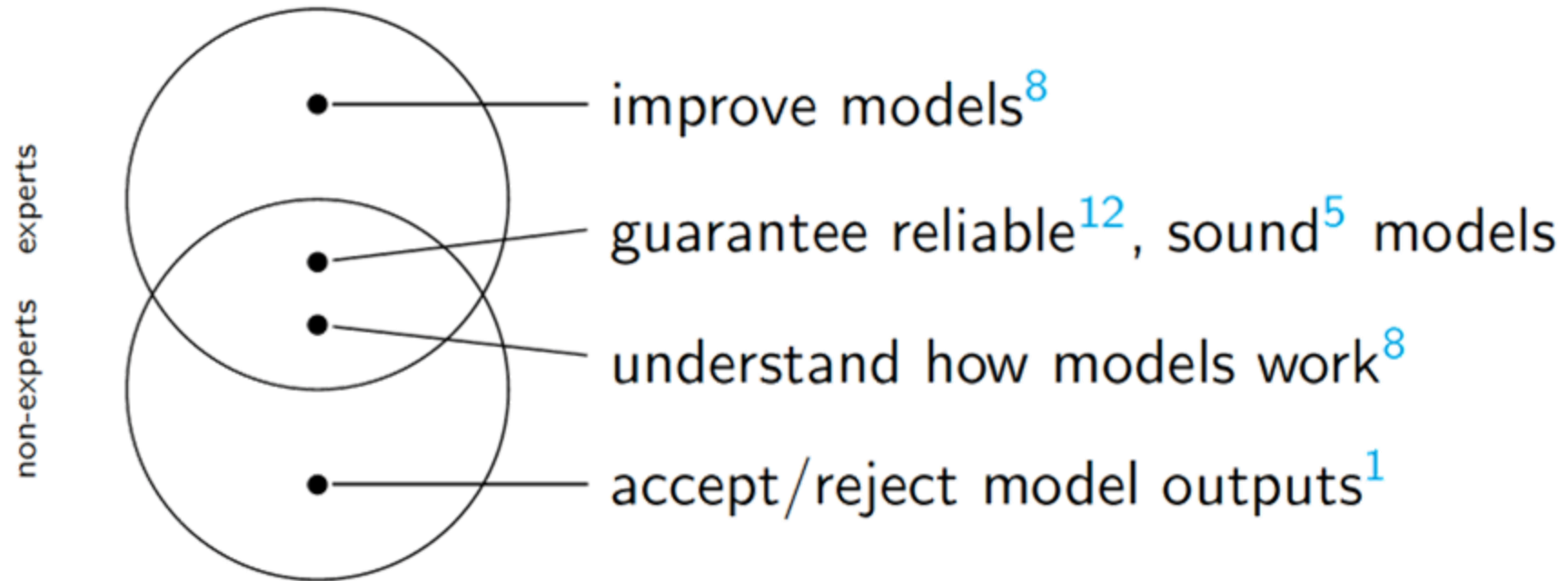
I don't really understand what it means! How can I get the correct prediction?



For non-technical consumers



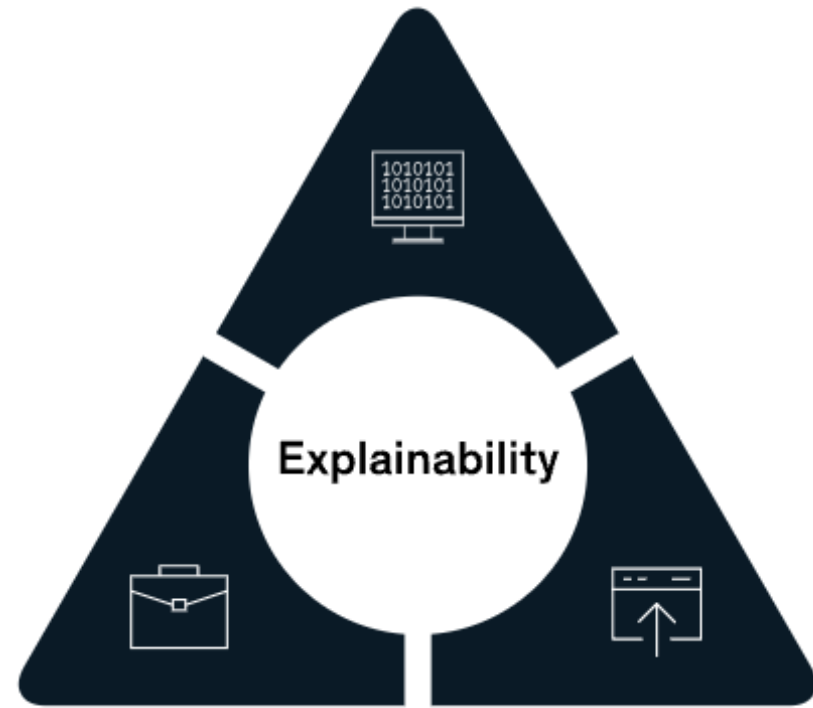
Why Human-Centered XAI?



Domain experts mainly adopt AI if they can explain and are convinced by outputs. Explanations assess user trust.

Users don't use models/outputs they don't trust.

Explainability creates conditions in which technical, business, and risk professionals get the most value from AI systems.



Technologists

1. More efficiently monitor, maintain, and improve AI systems



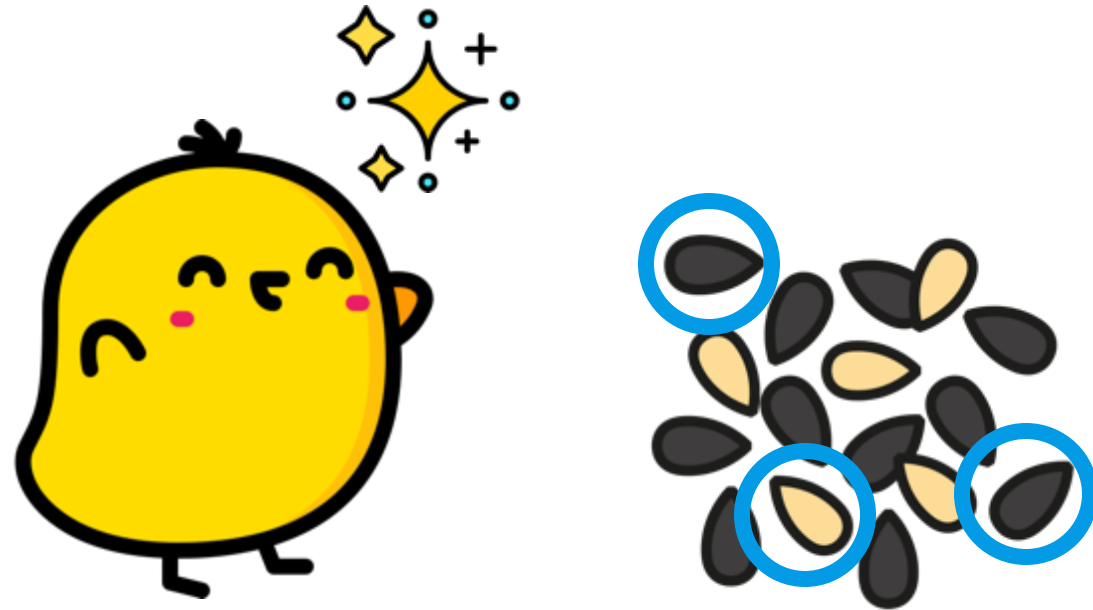
Business professionals

2. Trust AI outputs, so they increasingly adopt AI tools
3. Apply knowledge about the why of an AI prediction or recommendation to identify effective interventions
4. Assess whether AI applications meet business objectives



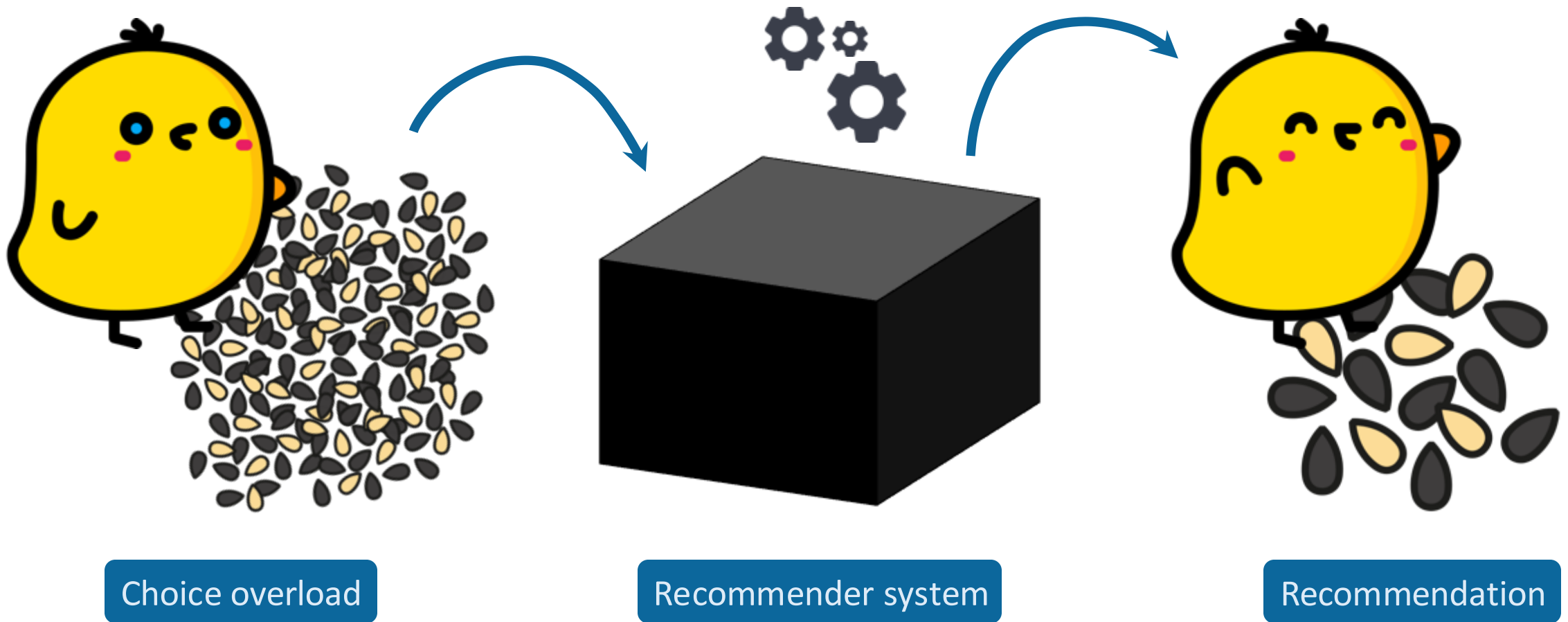
Legal and risk professionals

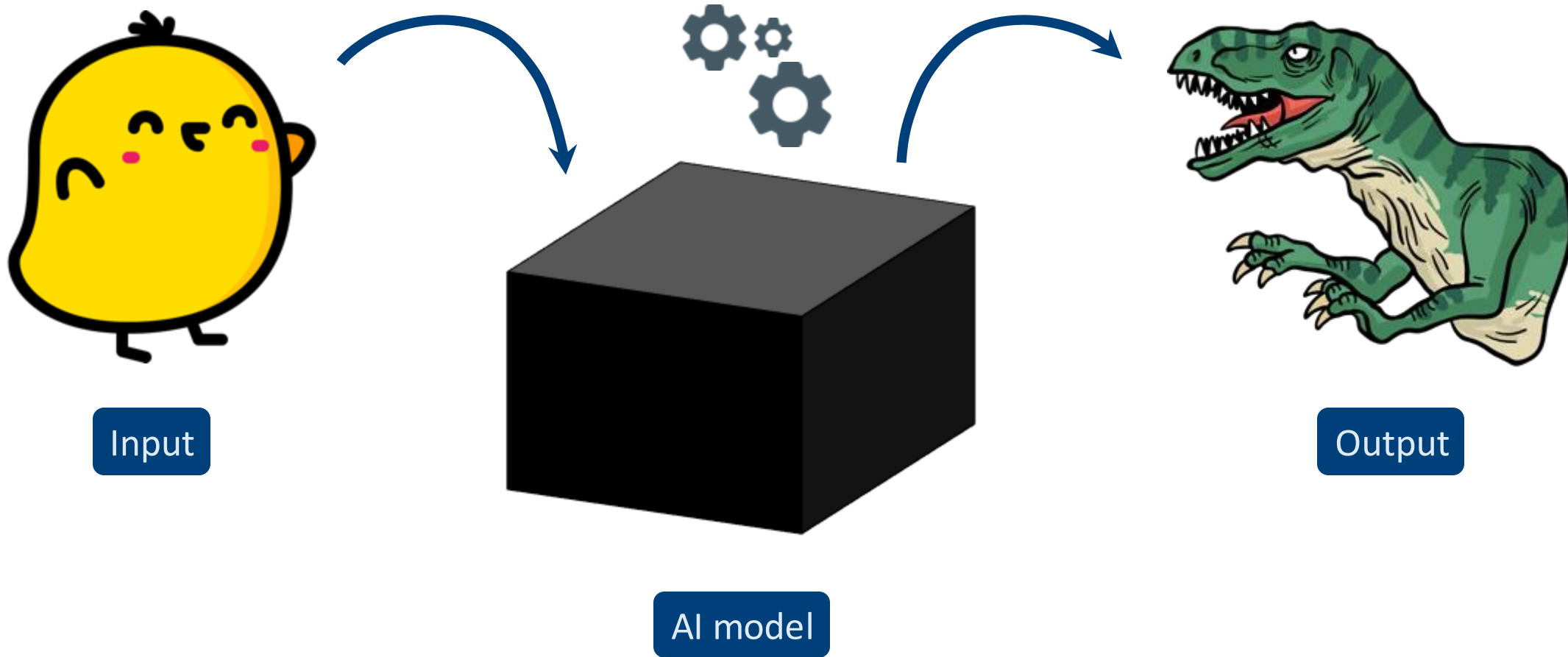
5. See whether technology and associated workflows comply with applicable regulations and are in line with customer expectations



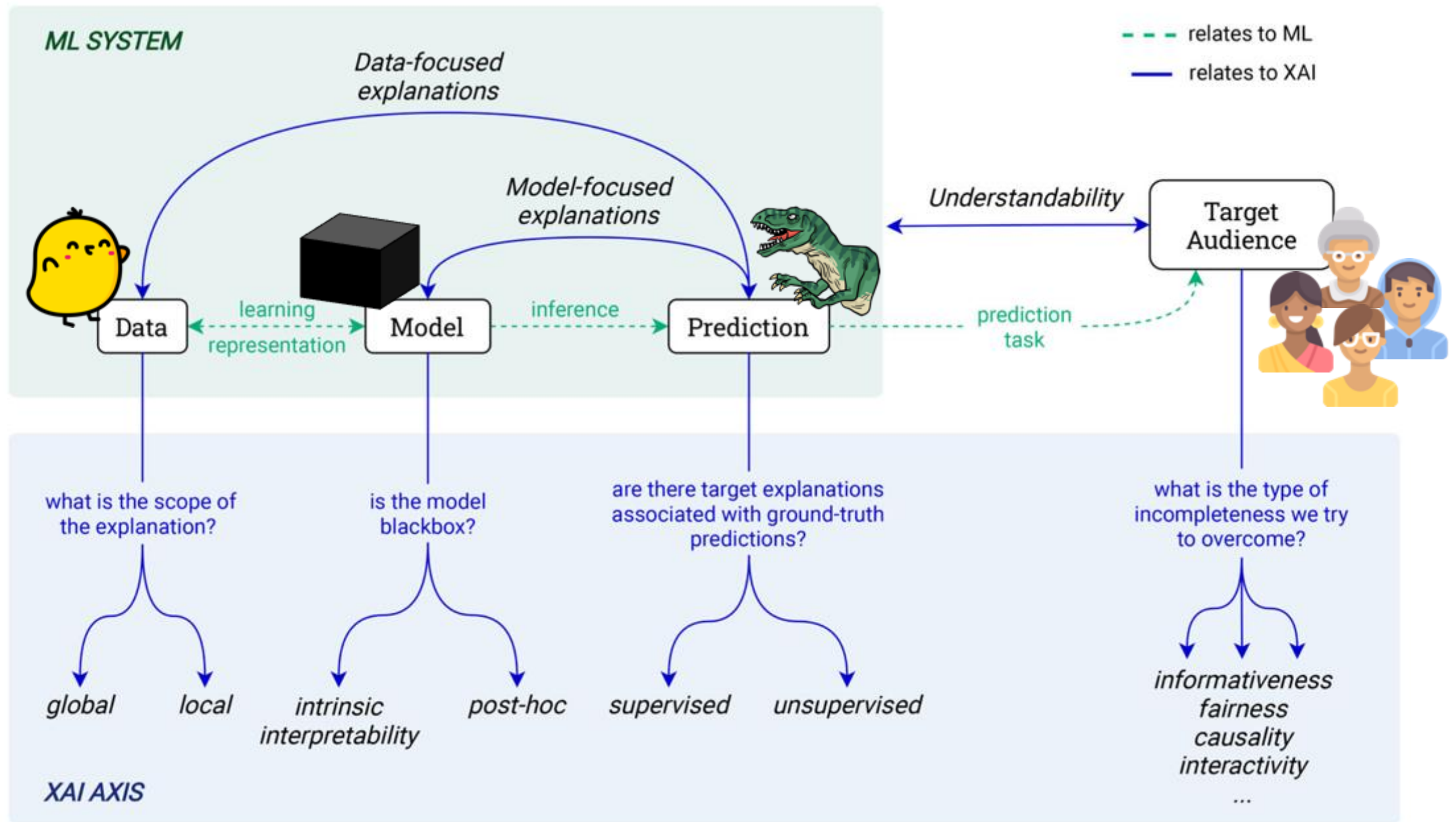
All icons in this presentation originate from [flaticon.com](https://www.flaticon.com)



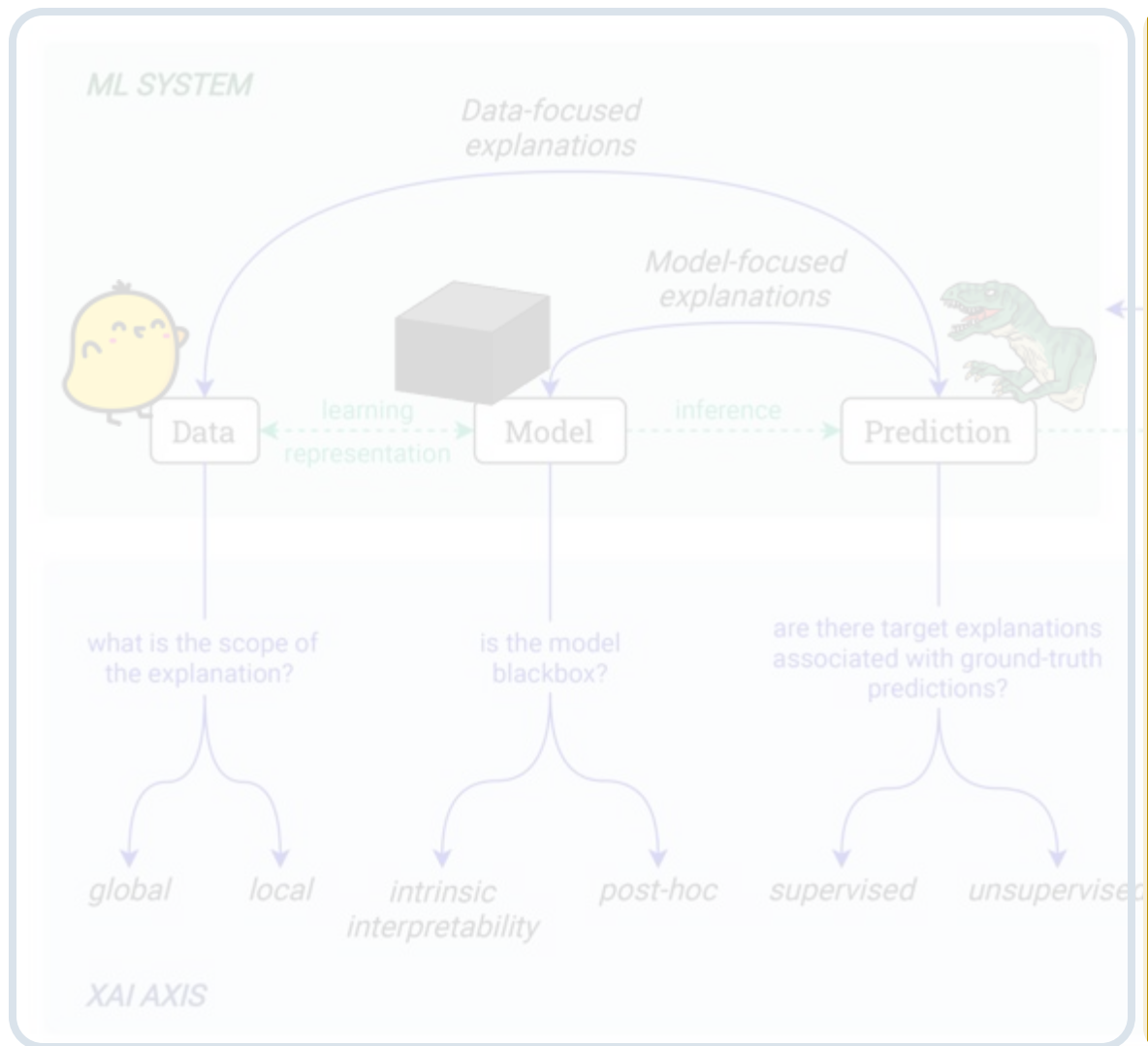




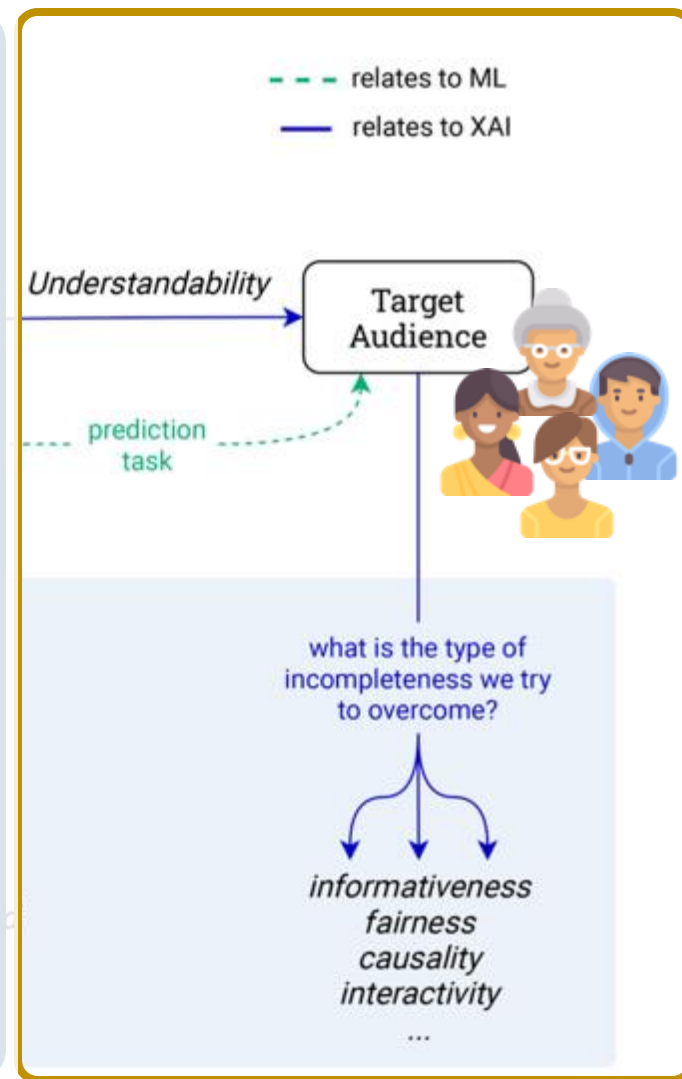
All icons in this presentation originate from flaticon.com

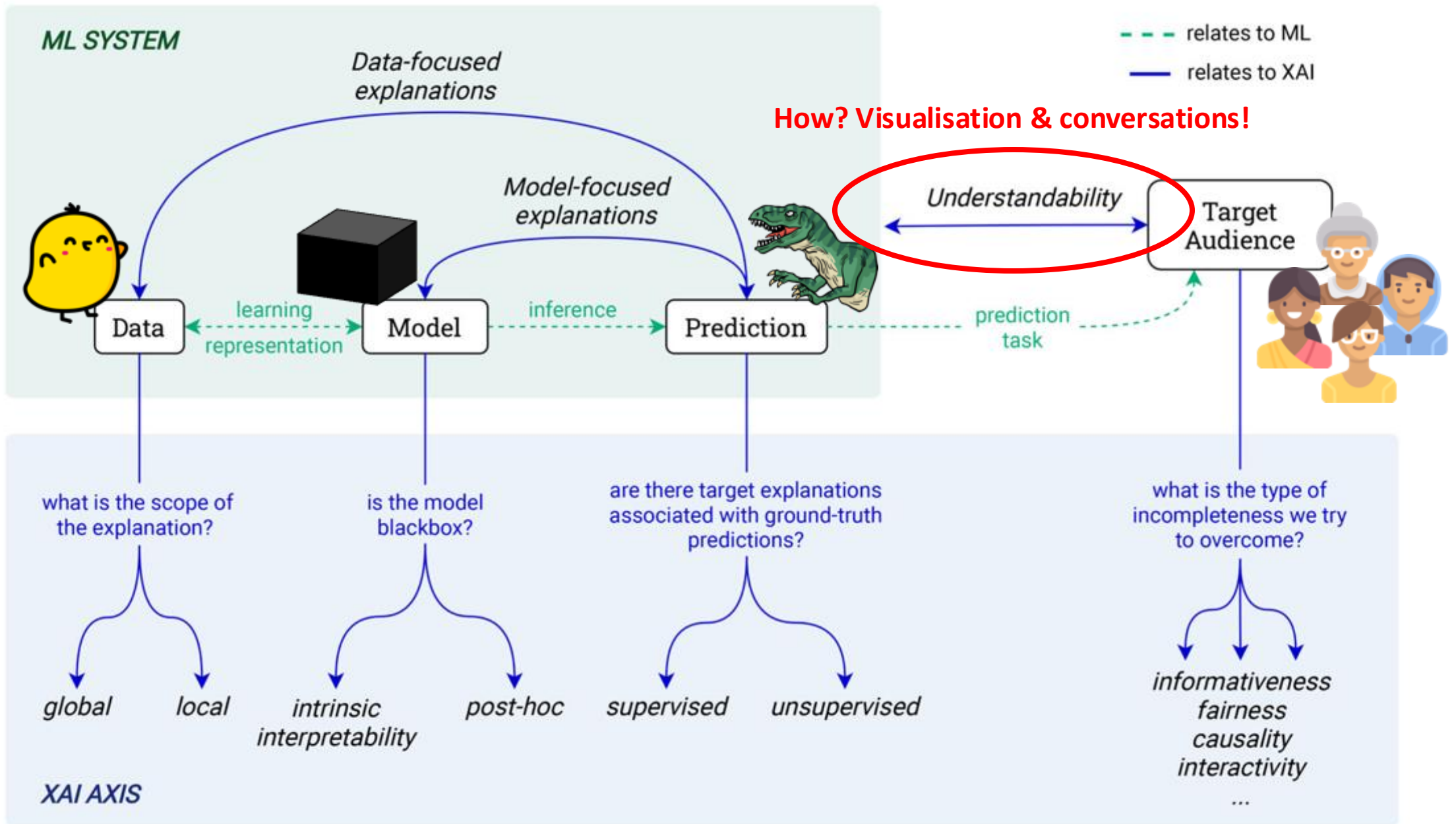


Algorithmic XAI approaches



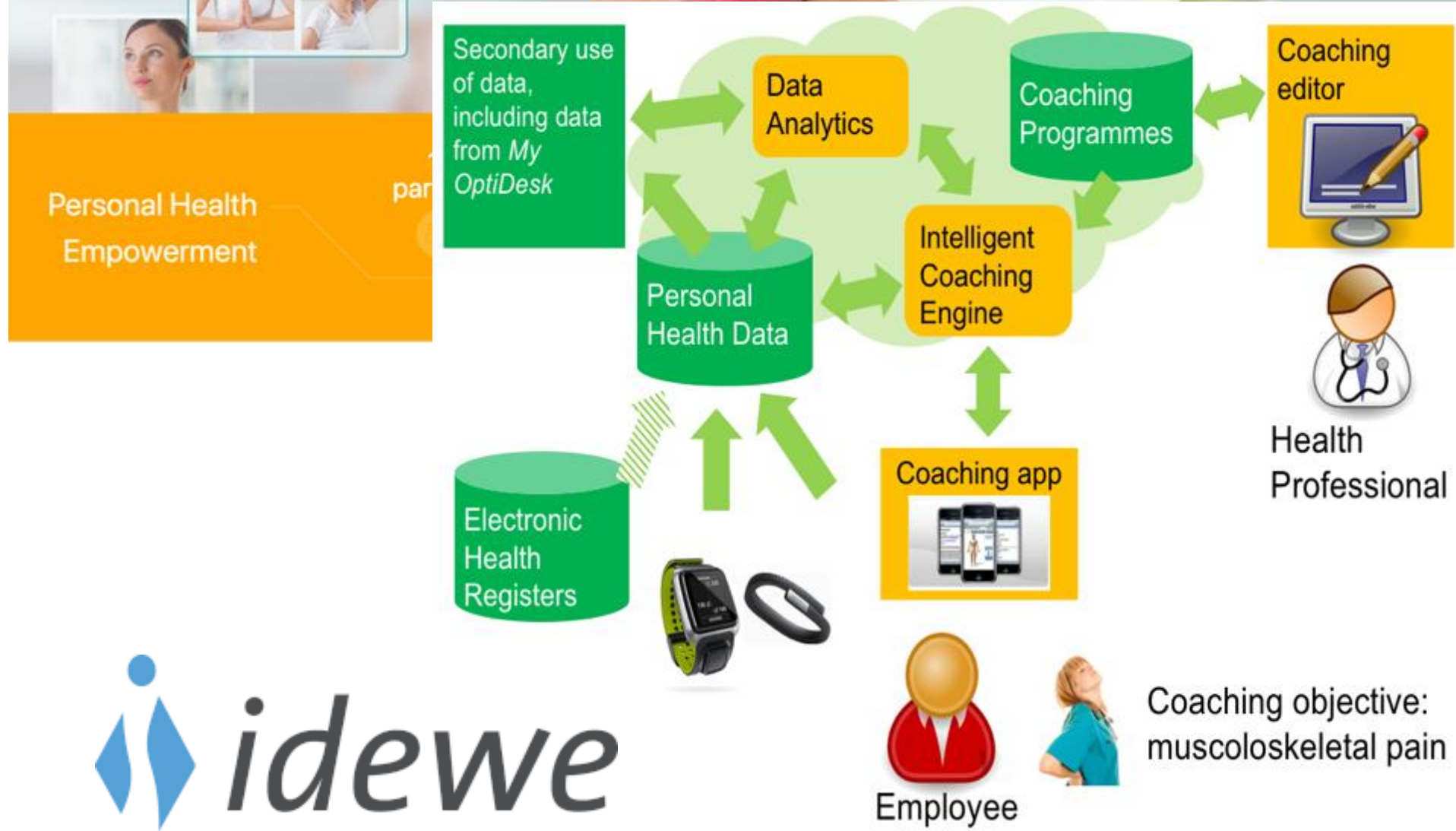
Human-centred XAI approaches





Personal Health Empowerment

Empowering people to monitor and improve their health using personal data and digital coaching



Explaining recommendations



Word cloud



Feature importance



Feature importance+ %

Maxwell Szymanski, Vero Vanden Abeele and Katrien Verbert *Explaining health recommendations to lay users: The dos and don'ts* – Apex-IUI 2022

Textual or visual?



I see that you reacted **quite frustrated** to your pain. That's understandable, but maybe you remember that negative feelings increase the amount of pain we experience.



Below, you see how your inputs contribute to your recommendation. Based on this, I would recommend you to take a look at the Thoughts & Emotions module.

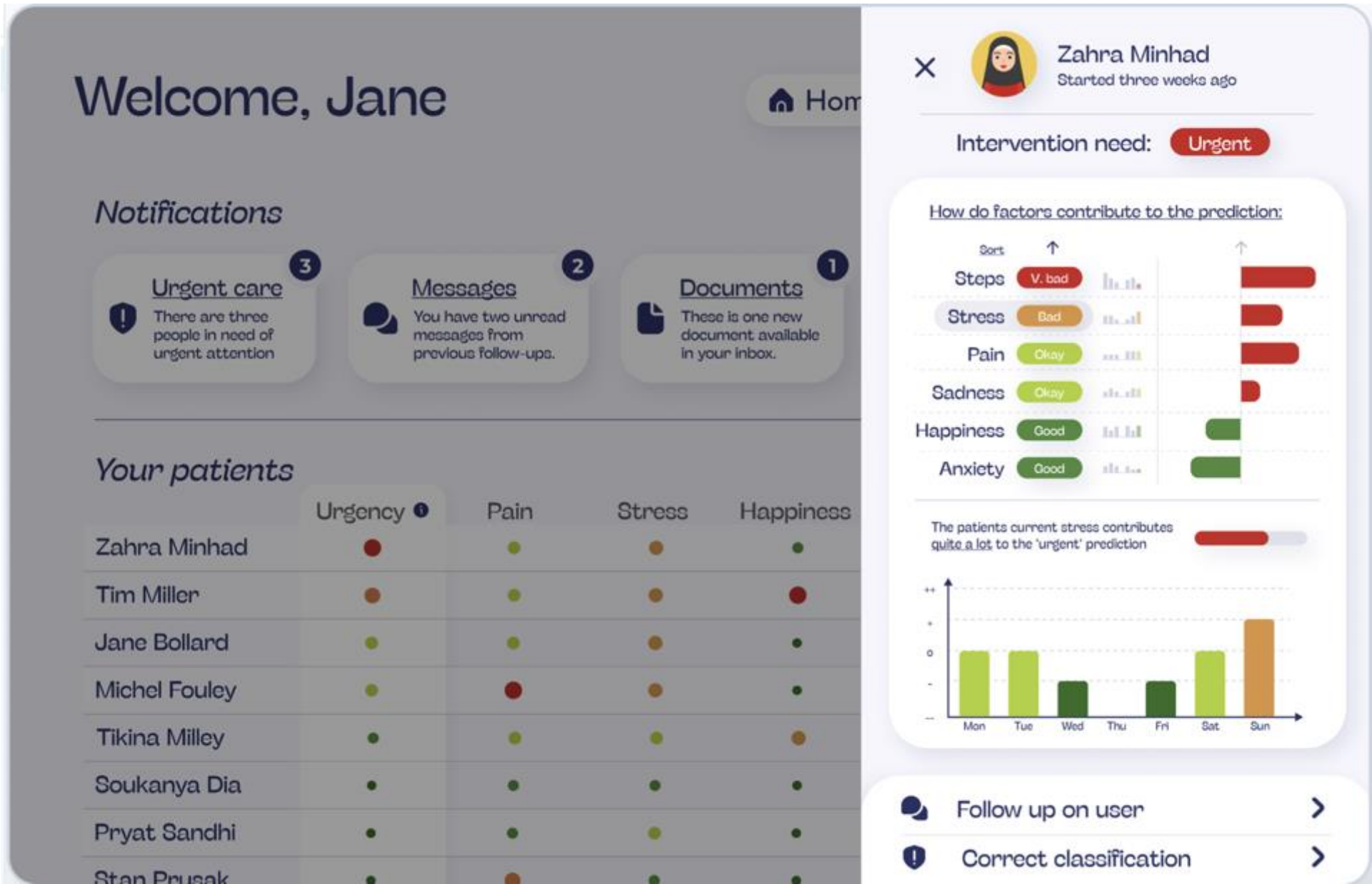
Frustrated	<div></div>
Negative thoughts	<div></div>
Angry	<div></div>
Sad	<div></div>



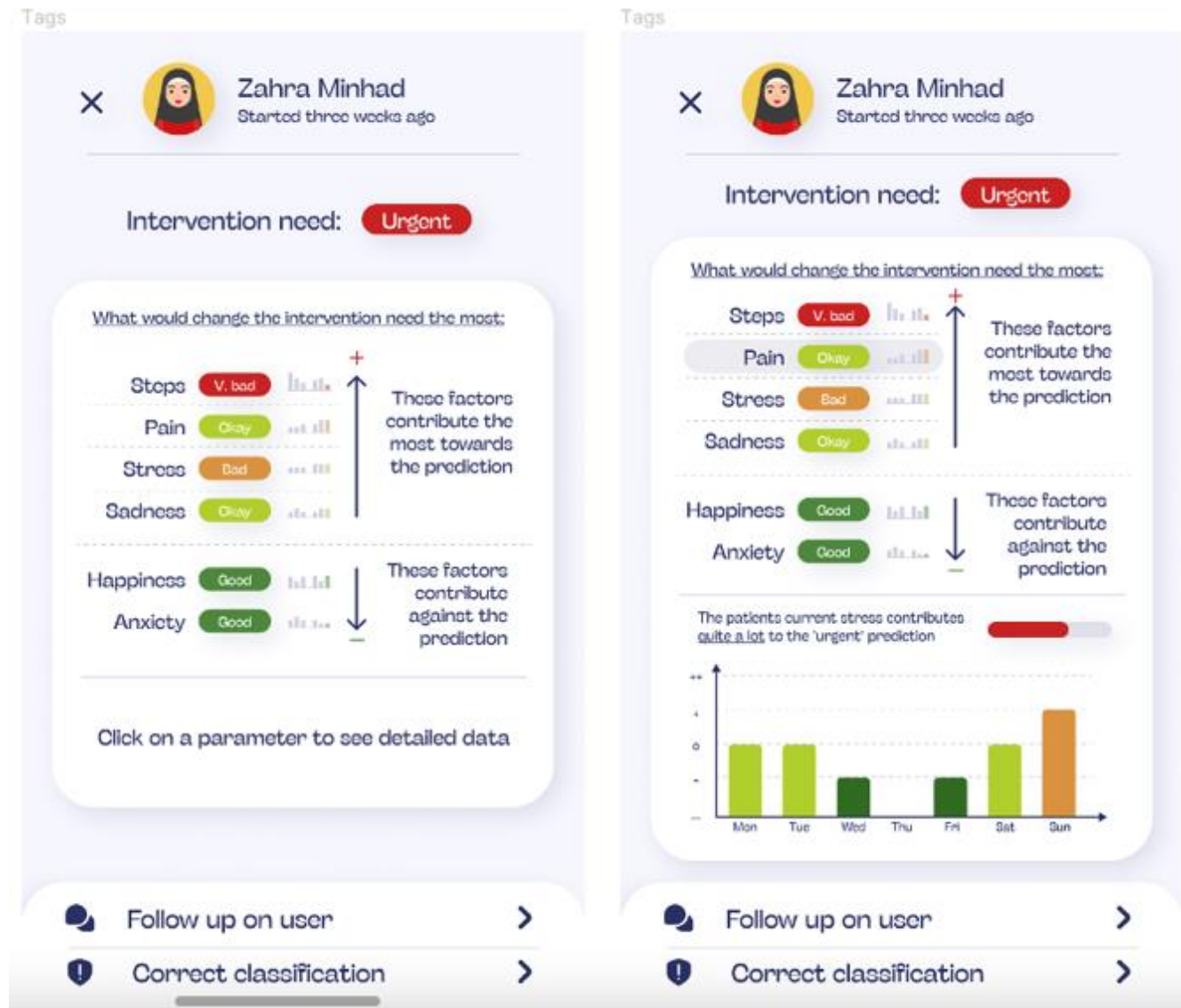
I see that you reacted **quite frustrated** to your pain. That's understandable, but maybe you remember that negative feelings increase the amount of pain we experience.. Based on this, I would recommend you to take a look at the Thoughts & Emotions module.

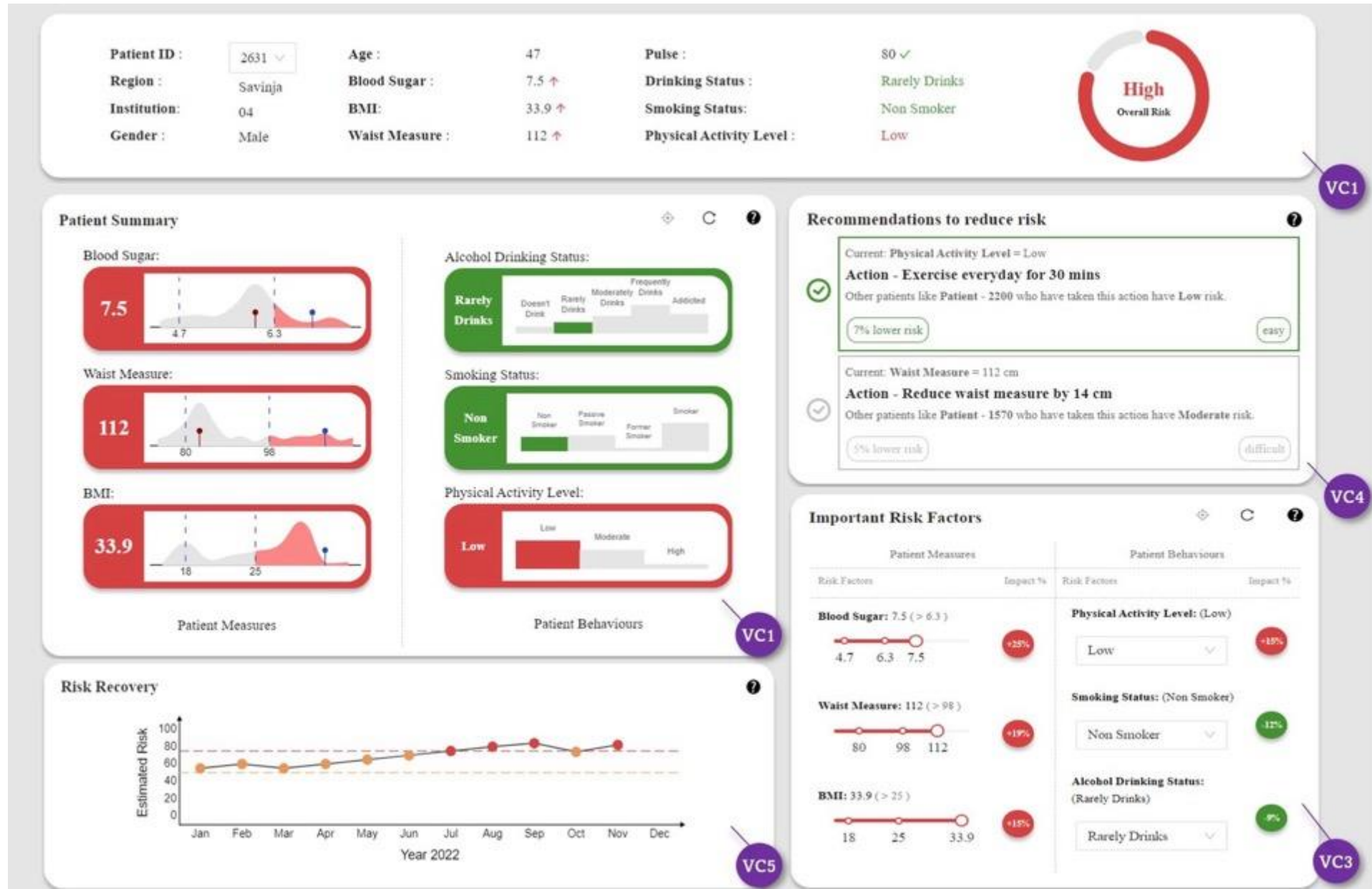
Frustrated	<div></div>
Negative thoughts	<div></div>
Angry	<div></div>
Sad	<div></div>

Dashboard for health professionals



Simplified feature importance





Prediction Accuracy



○ Training Samples : 652

○ Features Considered : 8

▲ 5% from previous score

Top Decision Rules

Diabetic Non-diabetic

Plasma Glucose Concentration > 127.5 mg/dl and Body Mass Index > 29.95 kg/m² and Age > 24.5 yearsPlasma Glucose Concentration ≤ 154.5 mg/dl and Plasma Glucose Concentration > 106.5 mg/dl and Body Mass Index > 26.85 kg/m²

Plasma Glucose Concentration > 154.5 mg/dl and Age ≤ 62.5 years

Plasma Glucose Concentration ≤ 154.5 mg/dl and Plasma Glucose Concentration > 103.5 mg/dl and Age > 28.5 years

Key Insights

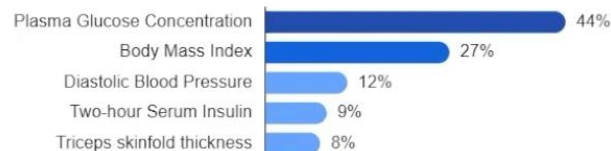
47% Two-hour Serum Insulin feature has value equal to zero

36% Patients have diabetes

29% Triceps skinfold thickness feature has value equal to zero

10% Patients have Plasma Glucose Concentration greater than 165.9

Important Risk Factors



Actionable Factors



Data Density Distribution

Plasma Glucose Concentration: (mg/dl)

121

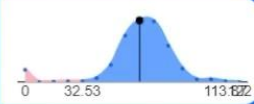
AVERAGE



Diastolic Blood Pressure: (mm Hg)

68.8

AVERAGE



Triceps skinfold thickness: (mm)

20.7

AVERAGE



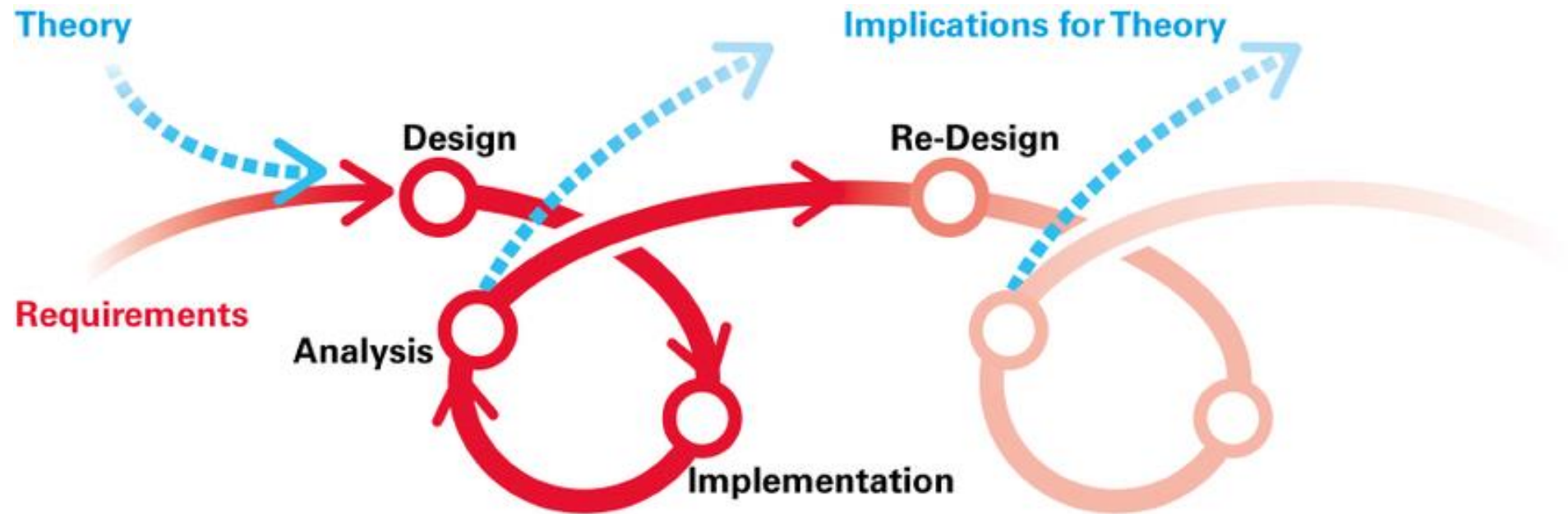
Age:

33.1

AVERAGE

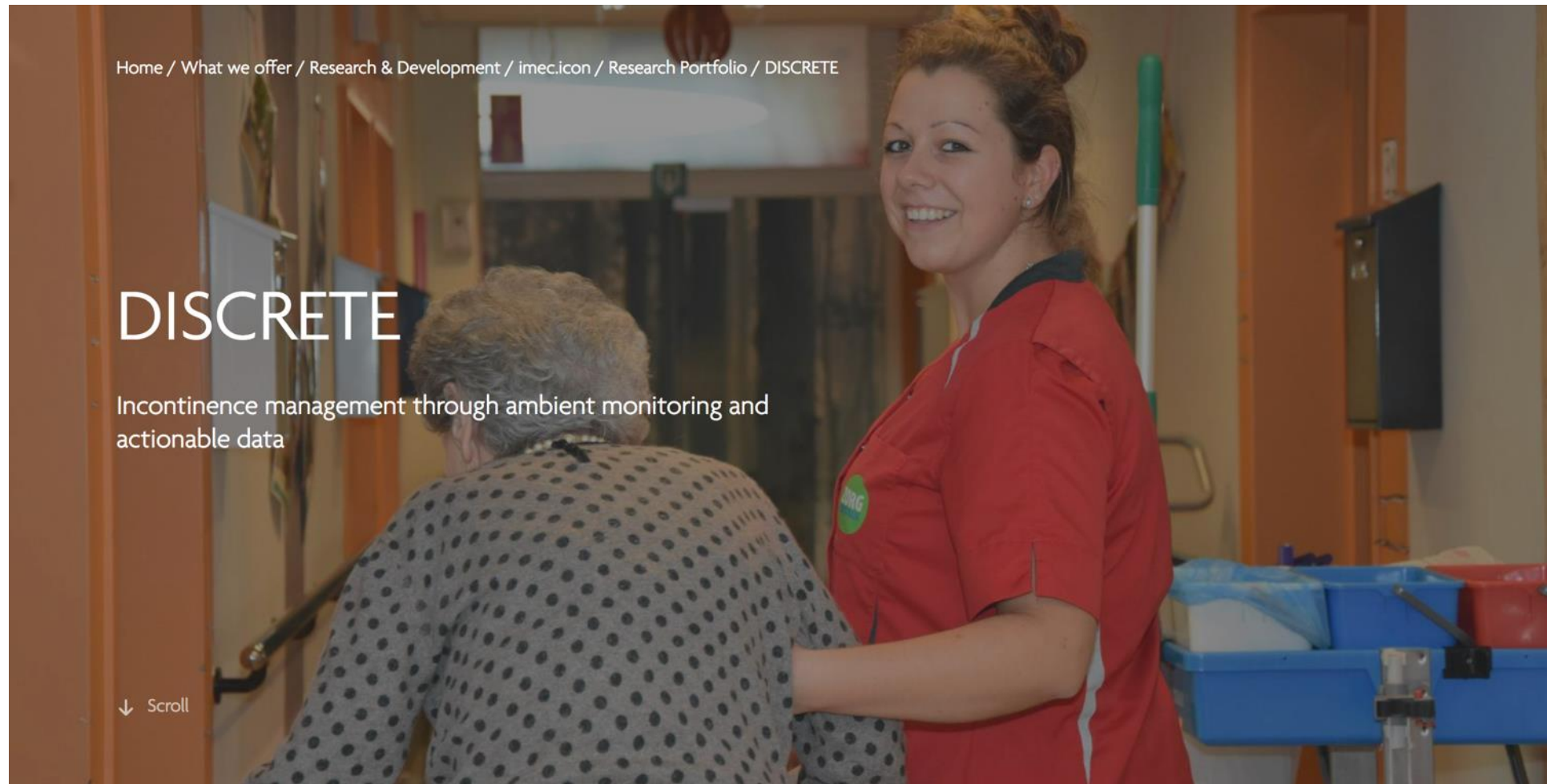


Design science research



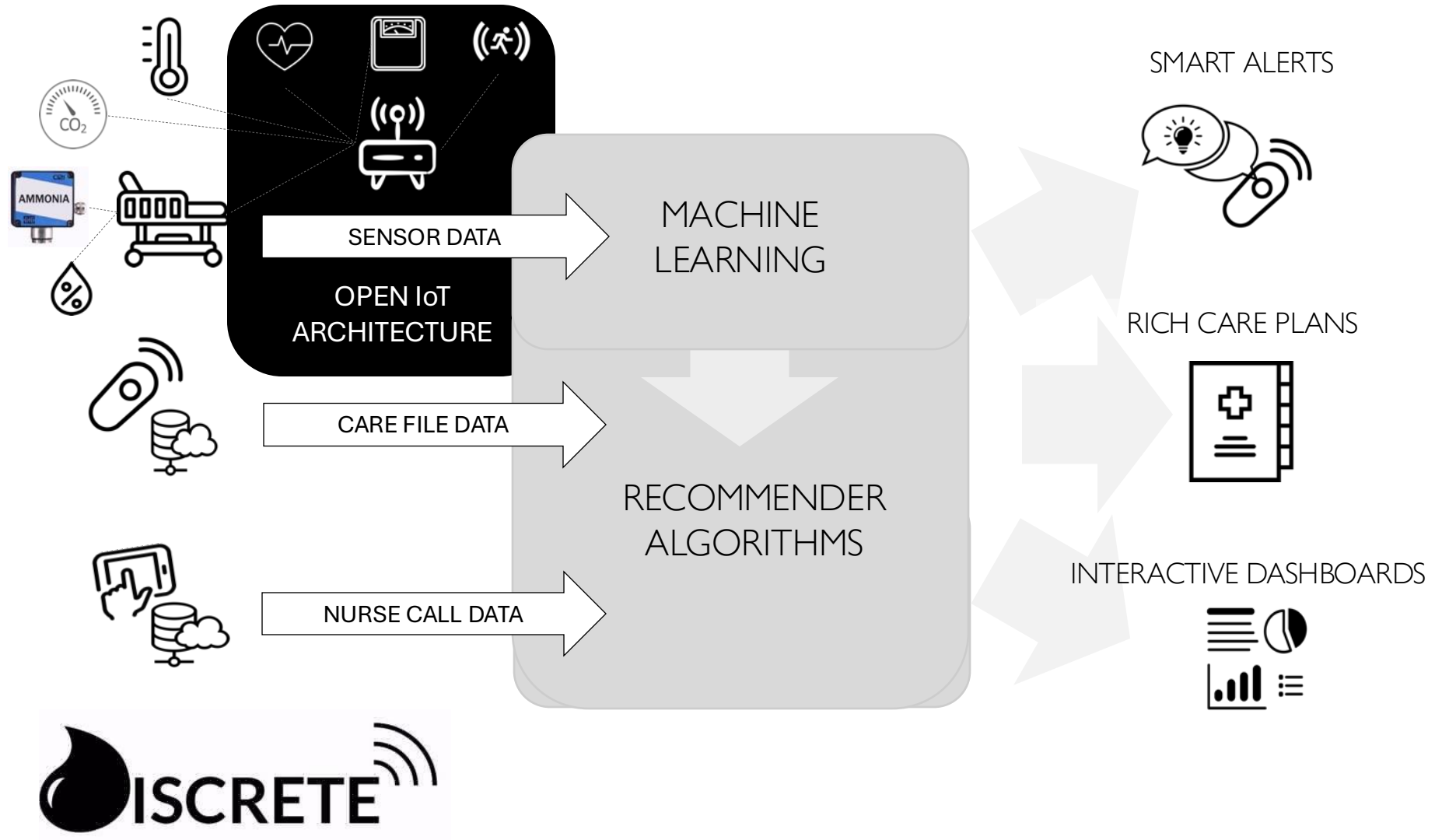
Fraefel, U. (2014, November). Professionalization of pre-service teachers through university-school partnerships. In *Conference Proceedings of WERA Focal Meeting, Edinburgh*.

Explaining predictions



<https://www.imec-int.com/en/what-we-offer/research-portfolio/discrete>

Explaining predictions



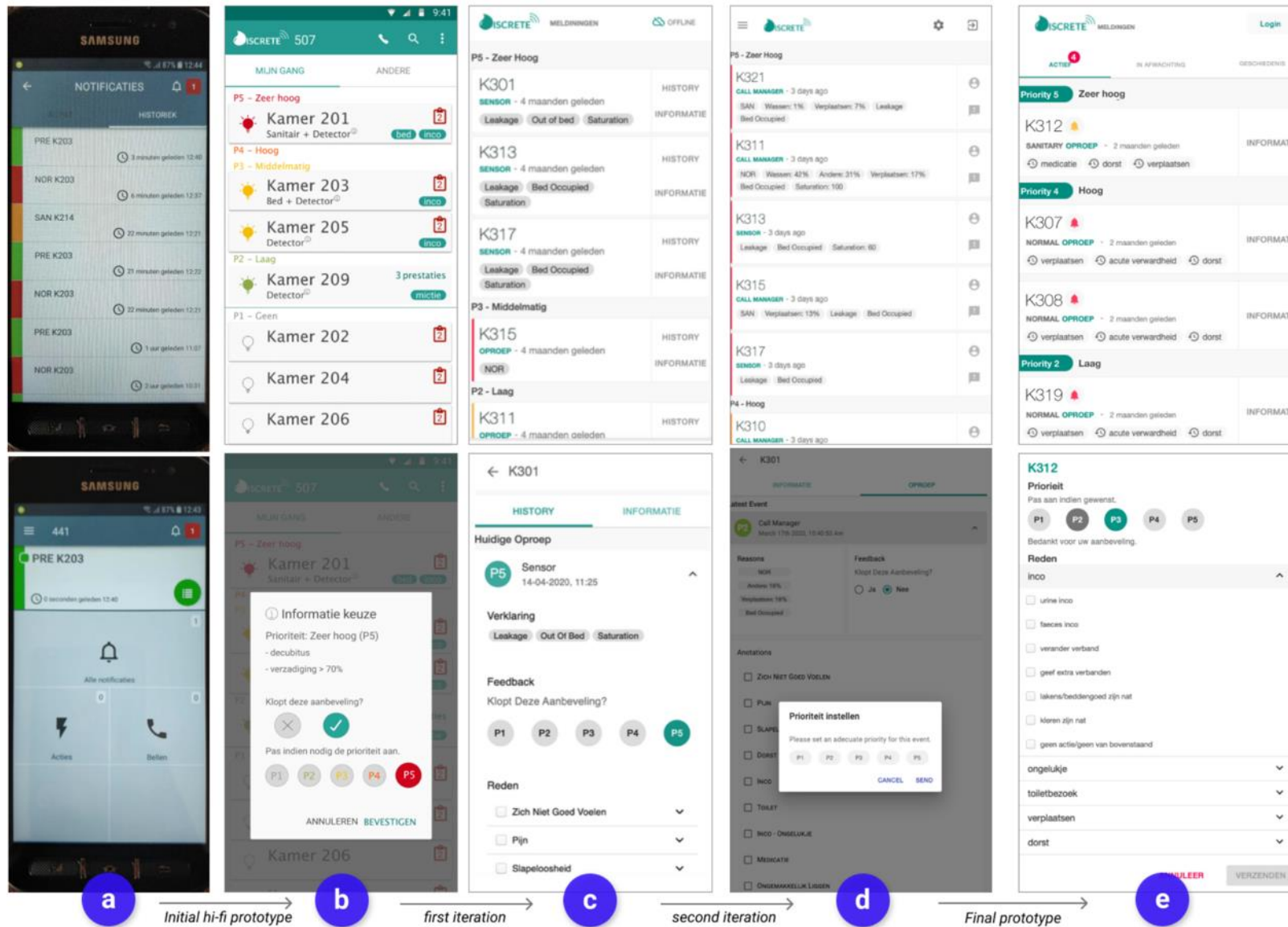
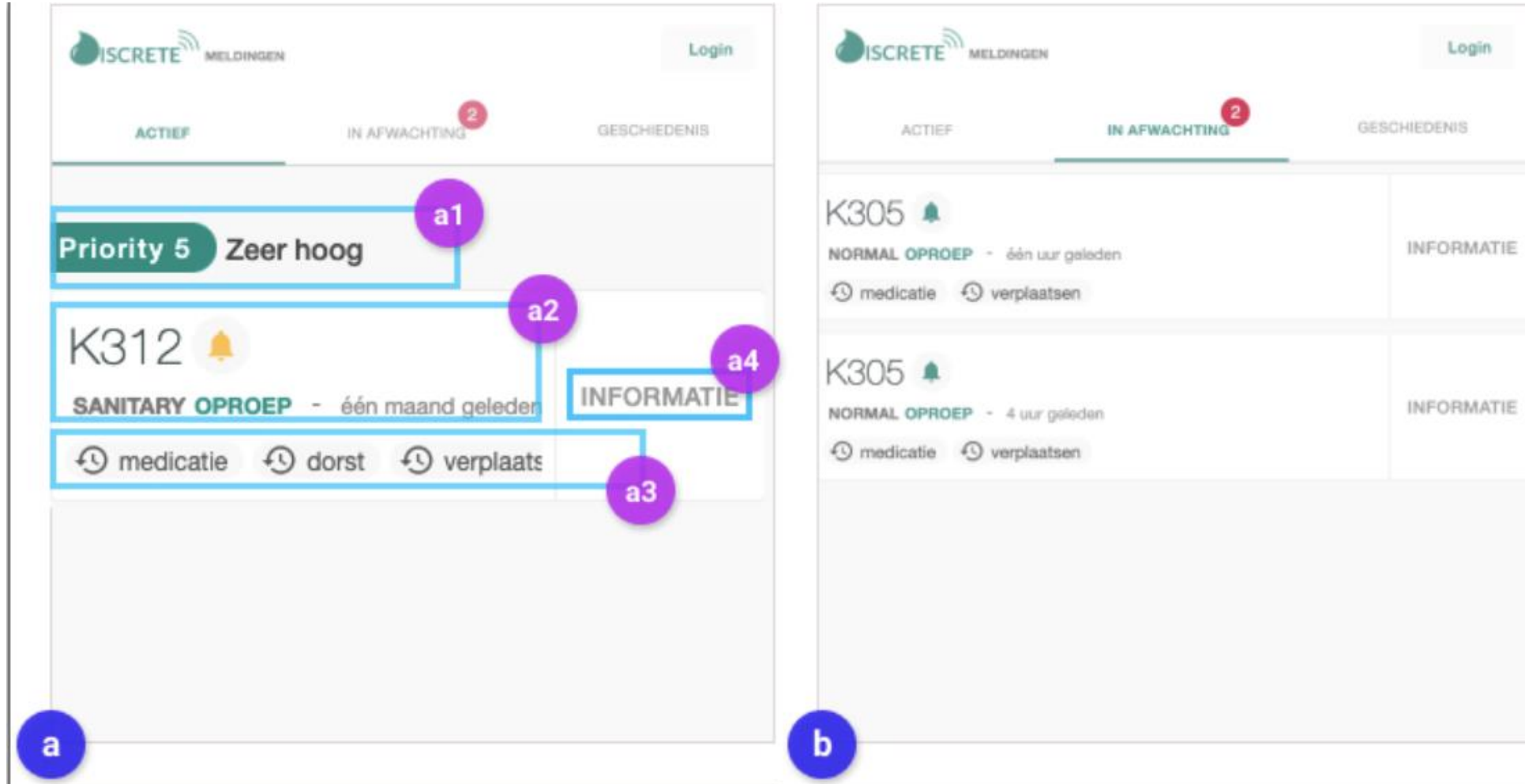


Fig. 1. The various iterations of the mobile user interface after addressing feedback towards our defined design goals in each step: a) original call notification platform, b) first high fidelity prototype, c) first iteration, d) second iteration, e) final implementation.

Explaining predictions



Gutiérrez Hernández, F. S., Htun, N. N., Vanden Abeele, V., De Croon, R., & Verbert, K. (2021). Explaining call recommendations in nursing homes: a user-centered design approach for interacting with knowledge-based health decision support systems. In *Proceedings of the 27th Annual Conference on Intelligent User Interfaces*. ACM.

TRADITIONAL (TEXTUAL) COMMUNICATION

I'd like to know the **salary of a Prolog Developer** around Haarlem, with 10 years of experience?

Sure, that seems to be a **7.780 euro gross salary** per month. However, the result might be inaccurate as this is **based on a low number** of previous postings.

High uncertainty, low confidence + uncertainty disclosure

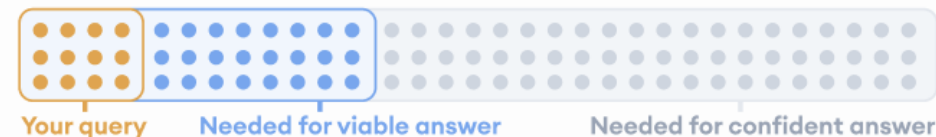
[1] Zhang, Y., Liao, Q., & Bellamy, R. (2020). Effect of confidence and explanation on accuracy and trust calibration in ai-assisted decision making.

VISUAL COMMUNICATION

I'd like to know the **salary of a Prolog Developer** around Haarlem, with 10 years of experience?

Sure, that seems to be a **7.780 euro gross salary** per month.

This answer is based on low number of documents



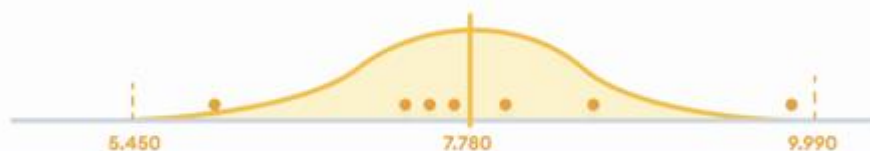
High uncertainty, low confidence + uncertainty disclosure

VISUAL COMMUNICATION

I'd like to know the **salary of a Prolog Developer** around Haarlem, with 10 years of experience?

Sure, that seems to be a **7.780 euro gross salary** per month.

This answer is based on low number of documents



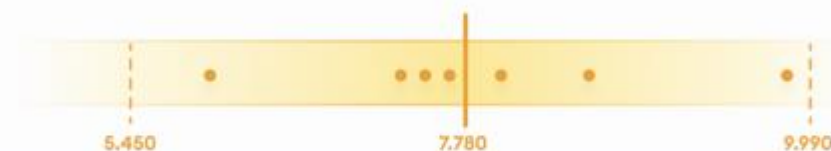
High uncertainty, low confidence + uncertainty disclosure

VISUAL COMMUNICATION

I'd like to know the **salary of a Prolog Developer** around Haarlem, with 10 years of experience?

Sure, that seems to be a **7.780 euro gross salary** per month.

This answer is based on low number of documents



High uncertainty, low confidence + uncertainty disclosure

VISUAL SUGGESTIONS

I'd like to know the **salary of a Prolog Developer** around Haarlem, with 10 years of experience?

That seems to be a **7.780 euro gross salary** per month. However, this is based on **limited data for Haarlem**. Maybe try the following to improve results:

Amsterdam (nearby city)



+234% more
accurate

Noord-Holland (enclosing province)



+131% more
accurate

Java Developer (similar title)



+119% more
accurate

High uncertainty, low confidence + suggestion



Sources

5. Sleep (from Super Agers)

Source guide

Summary

This text emphasizes that sleep is a non-negotiable biological state crucial for human health, akin to air, food, and water. It highlights how sleep facilitates the brain's glymphatic system in clearing metabolic waste, like beta-amyloid protein, which is linked to Alzheimer's disease when clearance is impaired. The optimal sleep duration is identified as around seven hours, with both less and more sleep correlating to adverse health outcomes, including increased mortality risk and cognitive decline. Finally, the text addresses the challenges of maintaining good sleep, particularly with aging, and explores various interventions from behavioral changes and digital therapies to the importance of diagnosing and managing sleep apnea, a common and impactful sleep disorder.

Key Topics

Sleep Importa...

Sleep Durat...

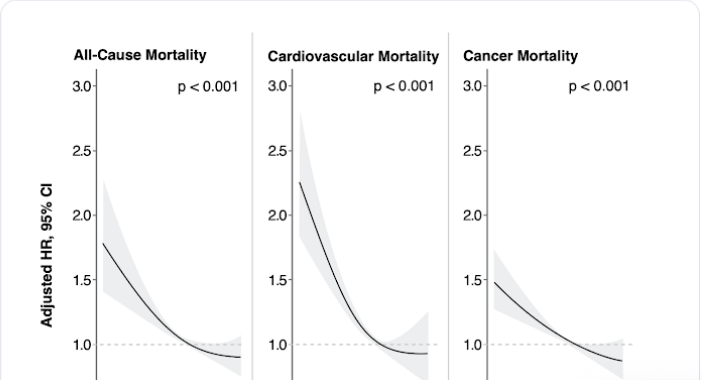
Sleep Disrupti...

Sleep Improvem...

Sleep Ap...

SLEEP

A restful good night's sleep can provide a magical sense of restoration and wellness. In recent years, we've gleaned a better understanding for what's going on while we sleep, and why it's so essential to our health. During sleep, metabolic waste products are transported out of the brain by cerebrospinal fluid and interstitial fluid. Not to be confused with our lymphatics and lymph nodes in the rest of our body, the brain's glymphatic system is a net-work of vessels that interacts with and complements the cerebrospinal fluid's capability to clear the waste products. During non-rapid eye movement sleep, there are large waves of cerebrospinal flow. Impaired waste clearance has been documented in young, healthy individuals with a single night of sleep deprivation, as reflected by increases in the beta-amyloid protein seen in brain imaging. Marked accumulation of this protein is considered a precursor to the development of Alzheimer's disease. The dynamics for cerebrospinal and interstitial fluid flow is influenced by neurovascular coupling and our circadian rhythm: during the day, our waste production is high and our vascular tone is increased, whereas slow wave neuronal activity is low. These dynamics are reversed during the night. In the words of Michael Grandner and Fabian-Xosé Fernandez, "Sleep is a non-negotiable biological state required for the maintenance of human life ... our needs for sleep parallel those for air, food, and water." The relationship between sleep and health outcomes is profound, including all-cause mortality, cardiovascular mortality, cancer mortality, risk of cancer, type 2 diabetes and metabolic dysfunction, immune system function, obesity, Alzheimer's disease, hypertension, stroke, female reproductive health, and mental and behavioral health. A brief review of a few relevant studies provides a sense of



Chat

Refresh

approach he terms "lifestyle+" ¹. This goes beyond the traditional focus on just diet, exercise, and sleep, to include critical environmental factors and social connections ¹.

Here's a comprehensive overview of what you should consider for a longer, healthier life, based on these sources:

1. Optimize Your Diet A poor diet is linked to a significant percentage of deaths globally, surpassing other health risks like tobacco or cancer ². Topol's work, including his *Super Agers* book, underscores the importance of a thoughtful approach to food.

• **Avoid Ultra-Processed Foods (UPFs):** These "alien, industrially produced, unnatural substances" are major contributors to poor health ³. They contain numerous additives and undergo physical changes that maximize digestibility and cause spikes in blood glucose and insulin, unlike dietary fiber which slows digestion ³.

◦ Consuming UPFs is associated with markedly heightened risks of cardiovascular and metabolic diseases, including an 80% elevated risk of metabolic syndrome, 40% higher risk of type 2 diabetes, and 55% risk of obesity ⁴. A mere 10% increase in UPF intake can lead to a 16% increased risk of cognitive impairment in older adults, and regular consumption of processed red meat is linked to a 14% higher risk of dementia ⁴.

◦ More than four servings per day of UPFs are linked to a 62% increase in all-cause mortality ⁵.

◦ **Practical Tip:** Read labels, choose items with few ingredients and no additives or fake sugars, and shop mostly in the grocery store perimeter for fresh foods ⁶. The Open Food Facts app can be a helpful resource ⁶. Topol notes that the US lags other countries in issuing guidelines against UPFs, partly due to the influence of "Big Food" corporations ⁷. He suggests that UPFs may eventually be viewed akin to cigarettes, with regulations for conspicuous labeling ⁸.

• **Limit Sugary Beverages:** These are the biggest source of added sugar in diets ⁸. High sugary beverages, including fruit juices, are associated with increased all-cause mortality, cardiovascular, and cancer-related mortality ⁸. Atrial fibrillation risk increased more than threefold with over two liters per week of sugary drinks ⁸.

• **Be Cautious with Artificial Sweeteners:** The data is "a bit more complicated" and conflicting ⁹. Some studies show an association with cardiovascular and cerebrovascular disease, and effects on glucose regulation and the gut microbiome ⁹. Topol suggests they are not as worrisome as high sugar consumption, and some, like stevia, appear less concerning ⁹.

• **Moderate Salt Intake:** While sodium intake is clearly linked to hypertension, the magnitude of effect varies ¹⁰. Moderate consumption (1-2 teaspoons of salt/day) may not be a problem, but cardiovascular risk becomes obvious at levels over 5 grams of sodium per day ¹⁰. High salt diets can also reduce blood flow to the brain and pose a risk of cognitive impairment ¹¹.

◦ **Practical Tip:** Avoid or limit adding salt to foods, check food labels, and consider potassium chloride salt substitutes if no kidney disease is present ¹¹.

• **Prioritize Quality Macronutrients:** The type of carbohydrate, protein, and fat matters ¹² ¹³.

◦ **Carbohydrates:** Avoid "carbotoxicity" from excessive intake ¹². Prioritize good, unprocessed carbs like nonstarchy vegetables, legumes, fruits, and whole grains ¹⁴. Diet fiber (25-30 grams per day) is associated with a 15-30% reduced all-cause and cardiovascular mortality, type 2 diabetes risk, and cancer risk ¹².

Jump to bottom

Start typing...

17 sources



How does sleep affect health?

What are microplastics' health effects?

How does exercise influence aging?

Studio

Audio Overview



Secrets of the Super Agers



00:00 / 32:04 • English

Notes



Topol's Super Agers: Five Healthspan Revelations

Give me the five most surprising facts about extending healthspan based on Eric Topol's work. Please reference him and his book Super Agers up top. His name is...



How To Get The Most Out Of This Notebook

Welcome! This Featured Notebook is designed to help you explore the research and transformative insights presented in Dr. Eric Topol's book, Super Agers and his...



Sample Question: How Worried Should I Be About Microplastics?

Drawing on Eric Topol's insights from his book Super Agers and his Ground Truths newsletter, one should be quite concerned about microplastics (MNP) given the...



Sample Question: What Should I Focus On In My Diet To Expand Healthspan?

Drawing on insights from Dr. Eric Topol's book Super Agers and his Ground Truths newsletter, it's clear that diet plays a profoundly vital role in influencing our healthspa...



Briefing Doc: Exercise, The Ultimate Medical Intervention

Briefing Document: The Profound Impact of Exercise on Health Executive Summary Exercise is emerging as potentially the "single most potent medical intervention ever...



Briefing Doc: Modern Keys to Health and Longevity

Health and Longevity: Key Themes from Recent Research This briefing synthesizes key themes and findings from the provided sources regarding diet, exercise, sleep, and...



FAQ: Optimizing Health and Longevity

1. What are Ultra-Processed Foods (UPFs) and why are they considered harmful? Ultra-Processed Foods (UPFs) are industrially produced, "alien, unnatural substances" that...



Healthy Aging and Lifestyle Factors

Click to open the Mind Map

“knowledge graphs”

Microsoft Research Blog

GraphRAG: Unlocking LLM discovery on narrative private data


Published February 13, 2024

By [Jonathan Larson](#), Partner Data Architect; [Steven Truitt](#), Principal Program Manager

Share this page



Research Areas

 Artificial intelligence

Related tools

Graspologic

Related projects

Project GraphRAG



Job Profile

Job Profile Filter

Basis

Location

Description

Competencies

“

Carry out cleaning assignments safely and according to quality standards while protecting personal health and hygiene.

“

Because maintaining personal hygiene and wearing protective equipment ensures safety and quality in cleaning activities, it results in safe work practice and adherence to standards.

“

From [Vacancy Profile Document](#)

“

You carry out assignments safely, according to quality standards and in an environmentally conscious manner.

“

From [ESCO](#)

“

Maintain cleanliness and tidiness of oneself and use protective equipment as required by health and safety procedures during cleaning activities.

“

Perform Cleaning Tasks

Maintain personal hygiene and use protective equipment when cleaning

Make sure to keep yourself clean and tidy and wear protective equipment when performing cleaning activities, as required by the health and safety procedures of the task or the organisation.

Maintain cleaning equipment

Cleaning techniques

Clean public areas

Clean particular areas manually

Edit

and all collapse

AI Assistant

[Expand all collapse](#) [New Conversation](#)

🔧 Relevant Skills Gap

The cleaning worker occupation requires specific cleaning-related skills, which are not documented as part of Aminata Diallo's skill set in the KB.

💡 Potential need for training to acquire occupation-specific cleaning skills.

“

Absence of documented cleaning skills in Aminata Diallo's profile indicates a skills gap for the cleaning worker role.

“

“This occupation is associated with this specific ESCO skill, indicating it is a required or relevant competence for the occupation.”

From [ESCO](#)

🚗 Transportation Responsibility

The cleaning worker job requires arranging own transportation, which Aminata Diallo's profile does not explicitly confirm.

💡 Uncertainty about transportation arrangement could affect punctuality and attendance.

📄 Additional Certifications Advantage

Aminata Diallo holds a First Aid Certification, which may be beneficial in workplace safety.

Type your question or type '!' symbol to view related questions

Patient

2



Language

English

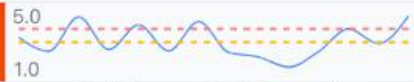


Warning threshold Critical threshold

Stress level

1 to 5 (never - ... - always)

5.0



Evolution over last two weeks

Emotional exhaustion (UBOS)

1 to 7 (never - ... - daily)

2.0



Evolution over last two weeks

Detachment (UBOS)

1 to 7 (never - ... - daily)

4.0

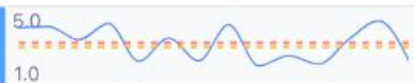


Evolution over last two weeks

Exhaustion (CORE)

1 to 5 (never - ... - always)

2.0



Evolution over last two weeks

Mental detachment (CORE)

1 to 5 (never - ... - always)

2.0



Evolution over last two weeks

Cognitive dysregulation (CORE)

1 to 5 (never - ... - always)

4.0



Evolution over last two weeks

Risk Assessment

High Risk

Stage 2

0% 50% 100%

Analysis Visualization

Recommendations

Review a personalized health improvement plan showing realistic steps to reduce stress risk. Each step builds on previous changes, with feasibility ratings and estimated risk reduction. Click "Get Recommendations" for specific clinical guidance.

Current Risk Reduction Progress

25%

✓ Improve Sleep Quality

Aim for 7-8 hours of sleep per night

Feasibility: High

Risk Reduction: 15%

✓ Improve Sleep Quality

Aim for 7-8 hours of sleep per night

Feasibility: High

Risk Reduction: 15%

3 Regular Exercise

30 minutes of moderate activity, 3 times per week

Feasibility: Medium

Risk Reduction: 20%

Get Recommendations →

Why does this patient have a high risk stress stage assessment?

Based on the provided patient context, here's why this patient is likely considered to have a high-risk stress stage assessment:

High Stress Level: The patient reports a stress level of 5, which indicates experiencing a significant amount of stress.

Elevated K10 Score: A Kessler (K10) score of 43 is quite high. The K10 is a measure of psychological distress, and this score suggests a considerable level of non-specific distress. Scores above 30 usually indicate a high probability of a mood or anxiety disorder.

High HAM-D Score: A HAM-D (Hamilton Depression Rating Scale) score of 38 suggests the patient is experiencing severe depressive symptoms.

Moderate HAM-A Score: While not as high as the HAM-D, a HAM-A (Hamilton Anxiety Rating Scale) score of 19 suggests a moderate level of anxiety symptoms.

Impairment of Functioning: A SOFAS score

Type your message...



Patient

2



Language

English



Warning threshold

Critical threshold

Stress level

1 to 5 (never - ... - always)

5.0



Evolution over last two weeks

Emotional exhaustion (UBOS)

1 to 7 (never - ... - daily)

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Evolution over last two weeks

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2.0

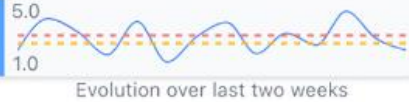


Evolution over last two weeks

Mental detachment (CORE)

1 to 5 (never - ... - always)

2.0



Evolution over last two weeks

Cognitive dysregulation (CORE)

1 to 5 (never - ... - always)

4.0



Evolution over last two weeks

Risk Assessment

High Risk

Stage 2

0% 50% 100%

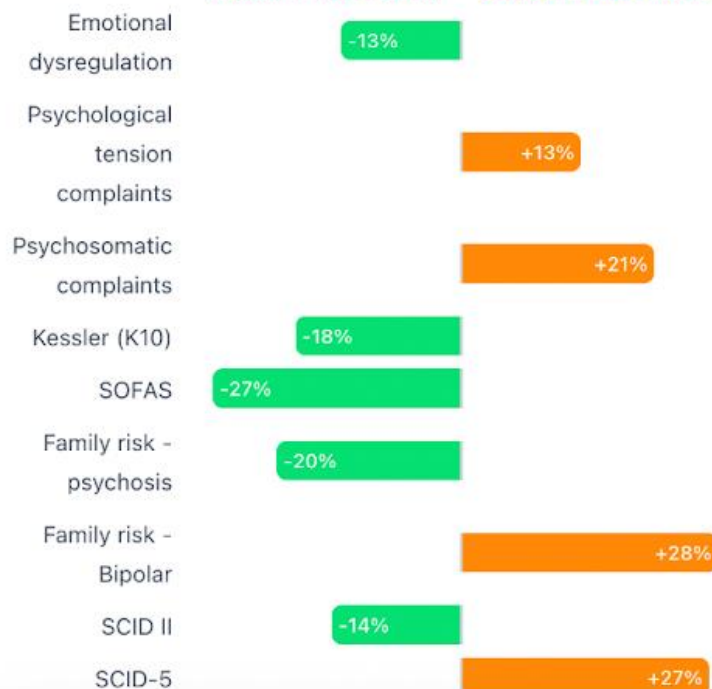
Analysis Visualization

Factor Importance

Shows how each health factor influences the AI's assessment. Bars extending left (green) indicate factors working against the assessment, while bars extending right (orange) indicate factors supporting it.

Against Assessment

Towards Assessment



Why does this patient have a high risk stress stage assessment?

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Impairment of Functioning: A SOFAS score

Type your message...



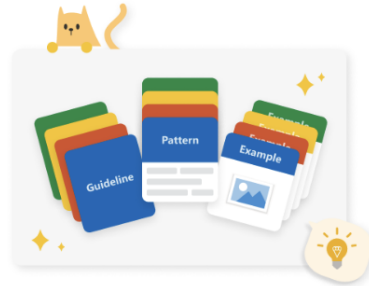
Hands-on tools for building effective human-AI experiences

The HAX Toolkit is for teams building user-facing AI products. It helps you conceptualize what the AI system will do and how it will behave. Use it early in your design process.



[Guidelines for Human-AI Interaction](#)

Best practices for how AI systems should behave during interaction. Use them to guide your AI product planning.



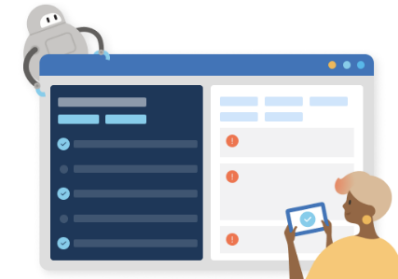
[HAX Design Library](#)

Learn the Guidelines for Human-AI Interaction and how to apply them, using patterns and examples.



[HAX Workbook](#)

Work together with your team to prioritize which Guidelines to implement in your product.



[HAX Playbook](#)

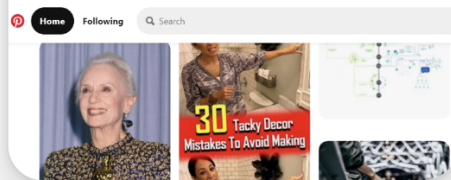
For applications using natural language processing, identify common failures so you can plan for mitigating them.

Get started with the HAX Toolkit



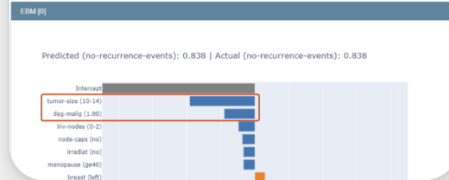
Guideline 11 > Pattern 11A > Example

Pinterest | 11A: Local explanations >



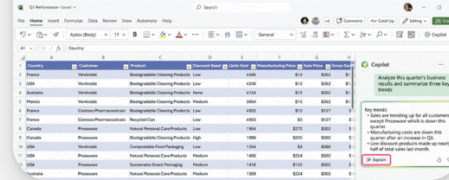
Guideline 11 > Pattern 11A > Example

InterpretML | 11A: Local explanations >



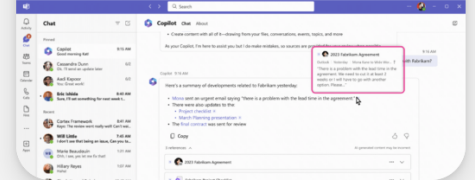
Guideline 11 > Pattern 11A > Example

Copilot in Excel | 11A: Local explanations >



Guideline 11 > Pattern 11A > Example

Business Chat | 11A: Local explanations >



Guideline 11 > Pattern 11A > Example

AlphaCode | 11A: Local explanations >



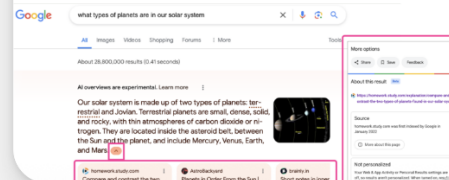
Guideline 11 > Pattern 11A > Example

Verification-focused explanations | 11A: Local explanations >

Task	Example	AI Recommendation	AI explanation
Maze Solving	Is there a valid path from START to EXIT? START EXIT	Yes	According to Wikipedia, Beirut is the capital and largest city of Lebanon... Beirut
Open-Domain QA	What is the capital of Lebanon?	Beirut	

Guideline 11 > Pattern 11A > Example

Google Search | 11A: Local explanations >



Thank you

✉ robin.decroon@kuleuven.be

🌐 <https://augment.cs.kuleuven.be/>

